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**MARCH 2020** 

# **DISBURSEMENTS** Tracker

How Pilot Is Innovating Corporate Taxes For Millennial-Run Businesses

- Page 6 (Feature Story)

ACI Worldwide, The Bancorp partner with Visa for real-time payment innovations – Page 10 (News and Trends)

How to prevent lagging payouts from distressing U.S. taxpayers - Page 15 (Deep Dive) powered by

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# DISBURSEMENTS Tracker®

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## Acknowledgment

The Disbursements Tracker<sup>®</sup> is done in collaboration with Ingo Money, and PYMNTS is grateful for the company's support and insight. <u>PYMNTS.com</u> retains full editorial control over the following findings, methodology and data analysis.

# WHAT'S INSIDE

The April 15 tax deadline for United States citizens is just one month away, meaning banks, tax firms and other payment providers are in for a busy time. Taxpayers who have not yet begun wading through their 2019 documents and financial forms are scrambling to find providers that can help them file accurately so they can receive their refunds as quickly as possible.

Many states' tax refunds still arrive via paper checks, however, meaning these consumers will likely face long waits even after <u>completing</u> confusing filing processes. A lack of payment innovation can be especially irritating as taxpayers are exposed to more real-time and faster payments options in other areas of their financial lives, making them wonder why these processes are not available for their refunds. Same-day ACH payments continue to grow in volume, with one <u>study</u> finding that such transactions totaled \$247 billion in 2019. There is still room for improvement in terms of the payment methods available for tax payouts, however, as only 24.7 percent of U.S. consumers reported <u>receiving</u> instant government disbursements of any kind that same year.

Tax firms and payment companies are working to ease the 2020 tax season's financial stresses as well as bring consumers onto their platforms by implementing digital disbursements and adding gift card promotions. These entities must also grant customers support and insights as they file, with New Jersey and California lawmakers taking steps to ensure that providers can more transparently interact with filers and help them understand local tax laws. Firms and agencies must deal with tax misconceptions before they send refunds, too, as mistakes can set wait times back even more.

Innovation and education are equally important for a successful tax season, prompting providers to offer customers more comprehensive solutions that can grant them clarity into their financial situations, reduce frictions and enable faster disbursements.

#### Around the disbursements world

U.S. consumers have been growing less tolerant of checks – especially when waiting for larger sums – for several years. A tax refund can be the largest sum a taxpayer receives throughout the year, and waiting 21 days on average for such checks to arrive is unacceptable for many. Other factors can delay these windfalls, including missing or incorrect information, an issue becoming regular as tax laws evolve. Tax firms thus need to educate consumers about law changes while expediting the refund process for better results.

The frustration with checks is not limited to U.S. individuals, though. Regulators in Singapore are also <u>attempting</u> to strike the slow disbursement method from its tax processes, encouraging residents to receive refund payments through digital means. The city-state's government has partnered with its national banks to engineer such deposits for consumers and make the experience easier and more convenient for both parties, which do not desire check payments' lengthy wait times.

Providers and government agencies are also innovating for speedier payments to serve customers. Card network Visa has <u>partnered</u> with financial technology provider The Bancorp to bring real-time payments to payment systems provider ACI Worldwide. The move comes as real-time payments are becoming industry standard for many firms.

For more on these stories and other disbursements headlines, read the Tracker's News and Trends section (p. 11).

## Innovating tax disbursements for the next generation of businesses

Consumers are already trying to untangle complicated tax scenarios like how side work affects their taxes or whether they must fill out additional forms for some investments, and long refund wait times worsen these frictions. Such concerns can be especially difficult to navigate for younger consumers with less experience filing their taxes and less income to cover mistakes, and these challenges compound as they must file both personal and professional taxes. Many millennials are starting small businesses, and confusion can lead to missed payments or unwanted delays.

Delayed check-based tax disbursements stress these business owners, as millennial business owners are approximately 14 percent more likely to <u>experience</u> cash flow troubles than those who are baby boomers. This can be an issue when filing their business taxes, as incomplete returns or errors could cause slow refund processing and harm their cash flows. Quickly answered questions and faster disbursements are thus critical to these companies' successes, Waseem Daher, founder and CEO of corporate tax and bookkeeping firm <u>Pilot</u>, noted in a recent interview with PYMNTS. This month's Feature Story (p. 7) examines why digital disbursements are important to small to mid-sized business (SMB) owners, especially as more millennials own and operate companies.

# Deep Dive: Lagging tax disbursements cause financial strain

Checks' weaknesses have been well-documented, yet just 24 percent of U.S. consumers currently <u>receive</u> their federal tax refunds digitally. All other taxpayers are forced to wait for checks, which can significantly affect their financial health. Faster disbursements allow these customers to more quickly pay off bills or larger debts, for example, and they can also help consumers gain insights into their finances, potentially empowering them to invest in college funds, retirement plans or other savings. The Tracker's Deep Dive (p. 16) analyzes why instant disbursements access is integral to future financial successes — and why firms and agencies must educate taxpayers to get the most from their tax returns.

#### March Disbursements Tracker<sup>®</sup> updates

The March edition of the Disbursements Tracker<sup>®</sup> includes profiles of more than 75 suppliers and providers, including two additions: Lendify and Razorpay.

# **EXECUTIVE INSIGHT**

#### Why are checks still so popular for tax disbursements, and how can tax firms handle the frustrations they cause?

"Old-fashioned paper checks are still a widely used form of tax disbursement. No one will ever consider them to be the best, fastest or cheapest form of payment, but [checks are] a tried-and-true method that meets the needs of everyone — including the unbanked and underbanked. But for many consumers and small businesses alike, it is no longer good enough to receive a check simply because it works.

According to the IRS, the average refund check received in 2019 was worth \$2,849, with 44 percent of U.S. taxpayers calling it their single highest payout of the year. Those funds are often already spoken for to be used to pay bills or to make large purchases. For those that select checks, the frustration lies in the delay of having to wait 21 days ... to access those funds.

While the IRS has been slowly moving away from checks [to] direct deposit, tax firms may even be able to go one step further. By leveraging a disbursements marketplace platform like Ingo Money, [firms] would have the ability to facilitate even faster access to refunds – and to an account that the customer chooses. As soon as the refund is issued, customers could have funds sent directly to their bank accounts, [sent] to pay off credit card bills, [sent] to Amazon accounts, or even split amongst all of those places.

By providing an instant disbursement platform with payment choice, tax firms could turn what could have been a slow, frustrating experience into a faster, delightful one that keeps their customers coming back for years to come."

#### DREW EDWARDS

CEO of Ingo Money

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21

71%

**65**%

## **FIVE FAST FACTS**

Average number of days it takes U.S. consumers to receive their tax refund checks



# Total value of same-day ACH payments sent in 2019

Approximate portion of freelancers who have dealt with late or absent payments from clients

24%

Share of U.S. consumers who digitally receive government disbursements

Increase of reported check fraud in the U.S. since 2015

# TAX





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# **FEATURE STORY**

### How Pilot Is Innovating Corporate Taxes For Millennial-Run Businesses

Tax season frustrations can blossom into real financial problems, especially when refunds are paper checks sent through postal mail. Younger consumers are often unenthused about the lengthy wait times attached to their personal or professional tax refunds, and as millennials increasingly operate SMBs with small teams or work as one-person companies, the status quo tends to be even less forgiving, as such individuals may rely on these funds for proper cash flows.

Recent <u>research</u> finds that 67 percent of millennial business owners operate independent companies rather than franchises. Millennial business owners are also 14 percent more likely to struggle with money problems than those who are baby boomers. Tax struggles and unanswered questions can exacerbate these issues, especially considering that approximately 31 percent of millennials <u>reported</u> anxieties over owing tax money or receiving lower-than-expected refunds.

The U.S. tax code changes passed in 2017 did not soothe these frictions, either, as they <u>shifted</u> income brackets and altered rates, affecting consumers' refunds and earnings. The adjusted rules also affected businesses of different sizes in numerous ways, which could have sparked questions from SMB owners unsure whether the changes applied to their operations.

Millennial SMB owners are facing these and other concerns in filing their professional taxes, generating a need to eliminate checks from the corporate tax disbursements process, Waseem Daher, founder and CEO of corporate tax and bookkeeping firm <u>Pilot</u>, noted in a recent interview with PYMNTS.

"We actually only do digital disbursements," Daher explained. "In other words, we are 100 percent digital, 100 percent electronic. There is no option with us to either pay or be paid via check or a physical mechanism like that."

Pilot offers business clients – including eCommerce companies and technology startups – bookkeeping, corporate payment and tax services, he added. The four-year-old firm has always eschewed checks and provides SMB owners with 24-hour access to speedier disbursements through ACH and professional support.

Proper tax education is critical to any business's future, Daher said. Millennial owners need to be fully aware of how tax code shifts could affect both their personal and professional taxes, and they must acquire the support they need throughout the filing process. Digital disbursements may prove essential for both.

# How a generation's preferences can change taxes

Millennial business owners may appreciate tax support and quicker disbursements more than others for a few reasons. Speedy, digital disbursements are standard in many industries, exacerbating frustrations when business owners come up against paper check-heavy tax season. Most millennials have used checks but are adept with digital technologies and often no longer use legacy payment methods, meaning they do not expect or prefer to use them in their professional lives, either. They carry their payment innovation expectations into the business world.

"If you look at the landscape of business centers across America [and around] the world, you will find that the business lives of many owners are definitely intertwined with [their] personal lives ... especially when it is an LLC or something like that," Daher said.

Millennials tend to blur personal and professional lines a bit more than older generations, retaining security and speed expectations when starting or operating small businesses. Pilot thus opted to offer digital tax disbursements only through ACH, bringing convenience to an often outdated and lengthy process.

"What is interesting about our customer base is that many of them literally do not even have checkbooks," Daher said. "This is actually sometimes a problem ... and it is not uncommon for us to get pushback from these customers saying, 'I do not have checks. Is there not any other way I can do this?' So our demographic and our customer base very much [appreciate] these electronic payments, and I think the big reason for it is just ... convenience and speed and accuracy."

Tax and disbursement providers must reconsider businesses' and consumers' payment needs as digital payments grow more diverse. Tools like mobile wallets are already popular among the latter, though they have yet to become standard for transactions between firms. Millennial business owners are not requesting those specific mobile payment solutions, Daher clarified, but rather they are desiring those that help them more easily manage their cash flows, invoicing needs or other business payments. Providers should consider innovations that fulfill those requirements.

#### Digital disbursements' cash flow benefits

It is difficult to forecast how these innovations will look, especially as several factors, such as changes to federal regulations or a rise in ACH as the payment method of choice for more areas of business, could mean millennial business owners have radically different payment or tax needs in the coming years.



Pilot does not have plans to add disbursement methods like mobile wallets to its platform, Daher said, saying ACH appears to be satisfactory for now. Digital payment solutions have made the technology more attractive to business owners, as ACH cuts down on transaction times and adds security.

"Time delays with ACH have been basically acceptable to our customer base," he said. "The bigger pain point is less about the three days or however long it takes the payment to settle and more about the workflows surrounding the payment. ... At least in our customer base, the biggest pain points are really around the experience itself. So, the more digital, the more online, the more electronic the experiences, the happier they are." Later generations of business owners may be just as unsatisfied with ACH or other digital disbursements as current millennial SMB operators are with checks. Those from Gen Z may be more inclined to manage payments through mobile wallets, for example, although the technology is currently in its early days. One cannot prophesy which payment type will outlive the others even for existing business owners, let alone future generations.

Checks will continue their decline as a disbursements reception method, however. Millennial business owners are certainly frustrated with them, and tax disbursement services will need to work closely to satisfy such entrepreneurs.

# **NEWS & TRENDS**

#### Tax disbursements

# Jackson Hewitt offers gift card disbursement bonus for tax refunds

Tax companies are offering discounts and upgraded disbursement methods to entice consumers as the tax-filing deadline moves closer. Jackson Hewitt Tax Service Inc. is combining the two, <u>announcing</u> that filers opting to receive part of their federal refunds on Walmart gift cards will receive bonuses worth up to \$100 each. Jackson Hewitt has pledged to give such customers an additional Walmart gift card worth 5 percent of the refund share they received via gift card for selecting the option and filing with the firm in 2020.

Such promotions are becoming popular as consumers' disinterest in checks and other slow disbursement methods persists. Gift cards benefit both tax firms and partner retailers, as the latter receive revenue from consumers who can immediately spend their refunds and the former can engage more consumers on their online platforms.

# Consumers still frustrated with checks' refund wait times

Tax refunds are among the largest lump sums numerous consumers receive in the course of a year, and many make them integral parts of their budgets, so long wait times can frustrate those who need this influx of money. The average refund check received in 2019 was worth \$2,849, according to the Internal Revenue Service (IRS), which also noted approximately 21 calendar days passed on average before consumers obtained those checks. The agency added that even more time may be needed for returns that are missing information or complex.

Wait times can drag on even longer for consumers who still opt for paper-based processes, mailing in tax forms and expecting checks via postal mail. Electronic filers have much easier, quicker processes ahead of them, as the IRS reported that most can see their refund statuses within 24 hours of filing.

# Companies struggle to innovate taxes for drivers

Employees and employers need to match on numbers entered into dozens of tax line items, including expenses or deductions like mileage reimbursements. Many firms still rely on paper documentation to verify such details, potentially slowing processes and contributing — willingly or otherwise — to mileage fraud if employees misplace receipts or miscalculate how much they drove for the year. The IRS offers a standard rate for these drivers — about 58 cents per mile — but that reimbursement is based on national averages and often does not consider fuel costs or sales tax differences for those driving through U.S. states. Analytical technologies can help companies manage these variables accurately, Danielle Lackey, chief legal officer at expense management provider Motus, noted in a recent <u>webinar</u> with PYMNTS. Such solutions can help calculate the reimbursement rates drivers should be receiving as well as their actual mileage, she said, cutting down on the time needed to report these figures and properly file tax forms.

#### Singapore moves forward with check-free goal

Checks are cumbersome, costly and unconducive to financial innovation for businesses and consumers alike, and this is prompting regulators in Singapore to help their taxpayers avoid check reliance. The city-state <u>reported</u> that tax refunds' check usage has declined by 20 percent over the past year thanks to a financial development initiative of the Singaporean government and local banks to help residents access digital disbursements. Upgrades include actions by banks and FinTechs to support digital disbursements for Singaporean residents' wages and other financial aspects.

Local FI DBS Bank is working with the tax administrator Inland Revenue Authority of Singapore (IRAS) to ensure businesses and consumers can use the latter's PayNow digital wage solution. The product allows businesses to receive governmental Wage Credit Scheme (WCS) payments, which co-fund portions of employee wage increases. IRAS launched PayNow in March 2019 and has <u>cited</u> the program as having a beneficial impact on its check-free policies.

#### Industry events and launches

#### TipYo brings digital tipping feature to hotels

Fewer consumers are carrying cash, which could create problems for businesses in which workers rely on cash tips. Digital tipping service TipYo launched on the Apple App Store in November 2019 to address this need at Hotel Murano in Tacoma, Washington, and recently <u>announced</u> plans to support a second hotel over the next year. The app helps servers and other hotel employees receive tips through their phones without requiring either party to use cash. TipYo expanded to the Hotel DeLuxe in Portland, Oregon, in early February 2020 but has not communicated which other hotels it will plan to support.

Consumers can link TipYo to debit cards or to mobile wallets such as Apple Pay. The app connects consumers to specific staff members like other peer-to-peer (P2P) apps — users enter their hotel room numbers and choose from a list of employees to whom they can send gratuities. A reported 100 guests tipped with the app in the two months following its launch at Hotel Murano.

#### UAE rolls out VAT refund self-service kiosks

Value-added tax (VAT) refunds can confuse tourists who may not have previously filed for them, but they may return significant sums to certain consumers. These refunds can be issued once travelers have reached a country's spending threshold at certain international retailers. Consumers whose items cost more than the minimum threshold report their purchases to governments with relevant paperwork, and then governments issue refunds. VATs are based on what consumers paid in foreign countries, not annual incomes, making knowledge crucial to them receiving such refunds.

The United Arab Emirates (UAE) recently rolled out additional self-service kiosks to streamline filing for these refunds and encourage UAE tourism. The kiosks are supported by the country's Federal Tax Authority (FTA), which authorized a third-party company to create and introduce nine of them in 2019. The FTA plans to expand the program's reach by installing 55 new kiosks, to be added to Dubai shopping malls, hotels and other areas where tourists traditionally congregate.

# Berkeley Payments adds 3D Secure 2.0 for authentication

Disbursements speed-related security concerns still abound for many firms. Berkeley Payments <u>became</u> the first global payment solutions firm in Canada to support 3D Secure 2.0 for money transfers in January 2020. 3D Secure 2.0 is a standard protocol for payment entities that protects online debit or credit transactions. It grants additional security by more quickly authenticating consumers and enabling money to be sent or received at greater speeds without sacrificing fraud protection. Card networks Mastercard and Visa crafted 3D Secure 2.0 to deal with the growing volume of data that must be sent alongside payment transactions.

The protocol builds on Mastercard's SecureCode and Visa's Secure payment programs. Supporting it should assuage some B2B companies' security concerns. Such entities need access to faster payments to keep up with their clients' demands, meaning adoption of the protocol will help them remain competitive.

## ACI Worldwide partners with Visa for real-time payments

Card network Visa is also supporting other firms' efforts to satisfy future consumers, working with banking technology service provider The Bancorp to provide real-time disbursements for payments



service provider ACI Worldwide. The collaboration taps the Visa Direct instant payment service to process transactions for The Bancorp's Direct Rapid Funds platform, offering faster experiences to ACI Worldwide's corporate clients.

Such clients are seeking quicker transactions, especially as they compete with other firms in global markets. ACI Worldwide and The Bancorp are naturally not the only financial entities upgrading their platforms, as major bank Wells Fargo recently <u>announced</u> plans to integrate the Real-Time Payments (RTP) network by The Clearing House (TCH) into its corporate customer services.

# Security and tax misconceptions

## Common consumer tax errors spark education need

One of the challenges to innovating U.S. tax disbursements is that the tax code is constantly changing, leading many consumers to misunderstand requirements and face unforeseen financial consequences. Taxpayers may be aware of tax-filing extension processes, for example, but may not know that extensions do not extend their pay periods. Those granted extensions have six more months to file their taxes but no additional time to pay what they may owe their federal or state governments. Deadline failures can incur severe penalties, as individuals are charged 0.5 percent interest on outstanding payments per month they go unpaid. This increasing amount can further financially stress their lives, so consumer education is important for tax firms.

Another common consumer confusion is how taxes <u>apply</u> to freelance work, as exact impacts depend on multiple factors, like how much money gig workers made from these endeavors and the states in which they worked. Tax firms must educate the growing number of gig economy participants about these complexities as well as how state law changes surrounding freelance work could affect the freelancers' taxes and financial health.

# US government agencies struggle with tax innovation

Checks are not likely to disappear from U.S. tax disbursement processes in the next few years, despite consumers' frustrations with the method. States have added ACH or direct deposit options to their platforms to speed along taxes and other refunds, but many have yet to remove check support due to digital fraud and innovation cost concerns. Digital payouts' speed often means fraudsters disappear before they can be caught with stolen goods, a major concern for government agencies that must verify claims before disbursing refunds. Just 24 percent of U.S. individuals currently receive government disbursements through digital methods, according to recent data, but more than half of consumers wish they could receive such payments and are not currently offered options to do so.

The federal government has other reasons for retaining checks, including the need to send funds and assistance to unbanked consumers. The unbanked and underbanked must still be able to receive government disbursements, and check methods work for them.

## Freelancers struggle with tax forms, code changes

U.S. taxpayers are also dealing with the evolution of state tax codes and other regulations, especially the rising number of consumers who participate in the gig economy, a group that one <u>study</u> found now constitutes more than 30 percent of the American workforce. These ad hoc workers have additional taxpaying challenges, including <u>waiting</u> for late forms or payments from the companies they worked with throughout the year. Another <u>report</u> found that 71 percent of freelancers have dealt with clients who either did not pay them at all or paid them late, which can further complicate their filings come tax season.

Freelancers are responsible for tracking their own incomes for taxes, despite regulatory changes in states like California and New Jersey that have recategorized these workers. Both states define contractors and small business owners separately from gig economy workers, although some crossover remains. This complexity can frustrate ad hoc workers preparing their taxes, especially those counting on refund checks as support.

#### Check scams skyrocket 65 percent from 2015

Digital fraud tends to worry government agencies and companies, but entities should not relax their standards with more traditional payment forms, as crime is also rampant there. A recent Federal Trade Commission (FTC) <u>study</u> found that check fraud has increased 65 percent since 2015, and the consumer group most vulnerable includes individuals under 30 years old. These consumers tend to prefer mobile or digital methods and have the least experience with checks, allowing fraudsters to take advantage of their unfamiliarity.

The median loss from a check scheme is about \$2,000, according to the FTC. Fraudsters send checks to individuals in such scams, claiming they are part of sweepstakes or other programs. The schemers communicate with consumers online, telling them that though they won prize money, there was a mistake in the prize amount — usually that the money sent exceeds the prize money they should have received — and the "winner" will need to send some of the money back. Fraudsters wait until that amount has been "returned" before disappearing, leaving consumers on the hook for check-processing costs and the amounts they were scammed into removing from their accounts after their banks realized the initial checks were false.

# **DEEP DIVE**

## How Lagging Tax Disbursements Cause Financial Strain For Taxpayers

U.S. consumers appreciate speedy disbursements, especially when receiving their tax refunds. The companies dealing with these refunds and the government agencies granting them cannot always match consumers' preferred paces, however. This can be problematic because taxpayers often use filings to gauge their financial outlooks, and many rely on their expected refunds to pay bills. Speedier access thus provides tangible benefits to consumers who may have already budgeted their refunds into their yearly finances.

The IRS <u>issued</u> refunds for approximately 70 percent of the 155 million returns filed in 2019, with the average payment hovering at \$2,869. Many U.S. taxpayers consider their refunds to be exceptionally large one-time revenue sources, with 44 percent <u>calling</u> them the largest single payments they receive during the year. Many still receive paper returns sent via postal mail, however, and know all too well that waiting for such funds can negatively affect their outstanding debts and bills. Digital payments are exciting prospects for these consumers, but just 24 percent of Americans <u>receive</u> taxes and other government disbursements via such methods.

Firms that can quickly process refunds have opportunities to create loyal customers for future tax seasons, however, meaning those that can <u>shorten</u> consumers' typical 21-day check waits or offer digital and mobile disbursement options could gain an edge over competitors. Education and faster disbursements can ultimately improve consumers' financial health and benefit taxpayers, tax firms and the government agencies responsible for receiving filings.

#### Faster disbursements for healthier consumers

Digital tax disbursements are not a new phenomenon, making their slow adoption surprising as more U.S. consumers file online. The IRS reported that 92 percent of the tax returns <u>filed</u> in 2018  approximately 141.5 million – were sent digitally, and this total is likely to increase as a growing share of tech-savvy consumers become taxpayers.

Checks are still <u>thriving</u>, though, especially as state agencies looking to add digital tax payout methods battle regulatory and fraud concerns. These departments understand paper-based payments' pitfalls but continue using checks and cash to support unbanked individuals and alleviate lingering cybercrime fears. These tendencies can unfortunately cause agencies to overlook digital disbursements' implications on residents' overall financial health.

Digital filing methods allow taxpayers to determine how much money they will receive before their returns are sent, but consumers who choose check disbursements — often because there are no other payment options — still need to wait nearly one month on average before they get their funds. Digital disbursements instead allow payments to directly enter taxpayers' accounts, thus enabling them to quickly tap into those funds and better determine what to spend or save.

#### Digital disbursements could build wealth

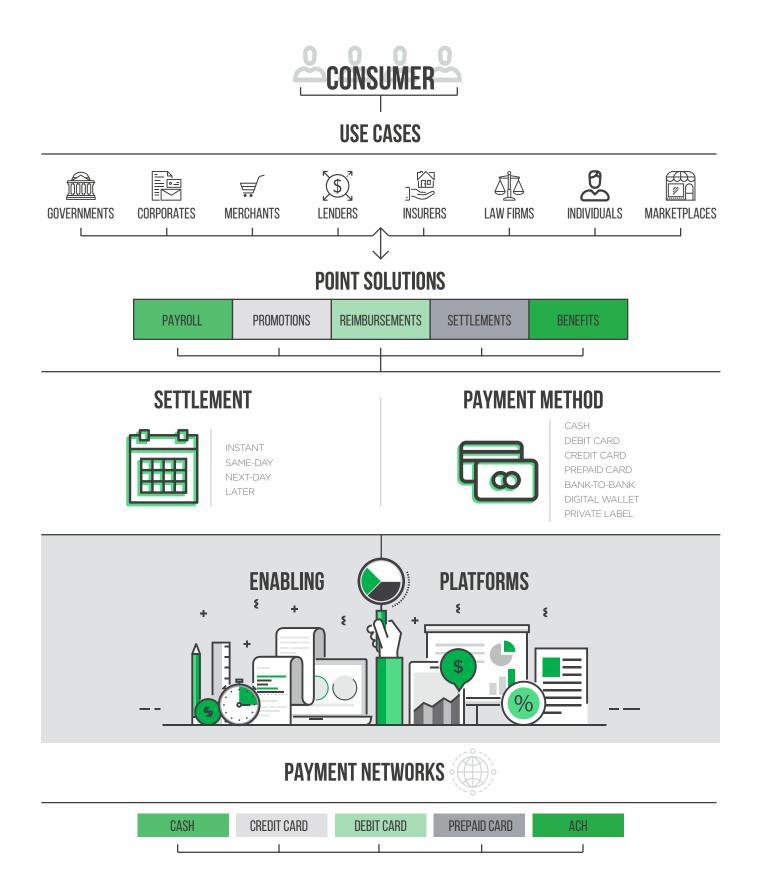
Faster disbursements are also important when considering how consumers use their refunds. Digital payments may not eliminate all of their financial stresses, but such options could help them more easily manage or create savings accounts, college funds or retirement plans.

Other consumers allocate their refunds to home improvement plans or vacations, with one recent <u>survey</u> finding that 21 percent plan to immediately spend their full refunds on such projects. This smaller share of consumers could be persuaded to put some of their funds into the local economy, investment opportunities or other financial products to build their individual wealth.

Fifty-three percent of consumers <u>plan</u> to use their refunds to save for future projects. This larger share represents an opportunity for banks, businesses and tax firms, as many of these taxpayers are just beginning to build savings or retirement plans. Banks and businesses that foster trust with these consumers can cultivate financial gains for them over several years, and these funds can eventually be applied to smaller retail purchases as well as larger ones.

Faster disbursements could also alleviate consumers' debts and related stresses, which could entice them to consider long-term financial goals. Twenty-nine percent of American households have <u>less</u> than \$1,000 in savings, and 78 percent of U.S. employees <u>report</u> living paycheck to paycheck, which makes saving funds difficult or even impossible. Tax firms offering faster disbursements could help their customers better manage their bills through educational efforts, however. Such tools could include tax guides or other insights offered through filing platforms.

Faster disbursements must be paired with insightful, personalized financial tools to allow taxpayers to see their full benefits. Instant disbursements play an important role in these individuals' financial health and will likely continue to do so. The firms that wish to compete in the tax industry must therefore continue exploring the tools and methods that are most beneficial to their consumers.



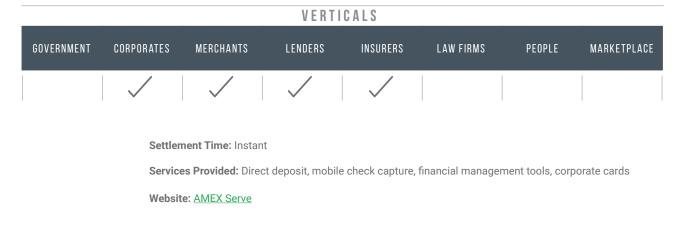
The PYMNTS.com Disbursements Tracker<sup>®</sup> is designed to give a breakdown of industry players and cover the news and trends in the disbursements ecosystem. New companies will be added to the provider directory each month based on movements in the space. Those included in the directory have been sorted based on the following framework:

**TYPES OF DISBURSEMENTS** PAYROLL PROMOTIONS REIMBURSEMENTS **SETTLEMENTS** CORPORATES FREELANCER TRAVEL EMPLOYEE PENSION **EXPENSES** PAYMENTS EMPLOYEE, MERCHANTS TEMP RETURNED CUSTOMER Ā MERCHANDISE LABOR PROMOTION **INSURERS** FREELANCER REFUND EMPLOYEE **CLAIMS** PAYMENTS POLICY FREELANCER \$ LENDERS EMPLOYEE LOANS PAYMENTS 5 FREELANCER LAW FIRMS EMPLOYEE LITIGATION PAYMENTS FREELANCER MARKETPLACES EMPLOYEE PAYMENTS Ø FREELANCER **INDIVIDUALS** FRIEND PAYMENTS PENSION, FEDERAL, STATE, m **GOVERNMENTS** EMPLOYEE ASSISTANCE, LOCAL TAX **EMERGENCY FUNDS** 



American Express Serve offers a cash load network and money management capabilities in its service's prepaid suite. The company's services include direct deposit, bill pay, mobile check capture and personal financial management tools.

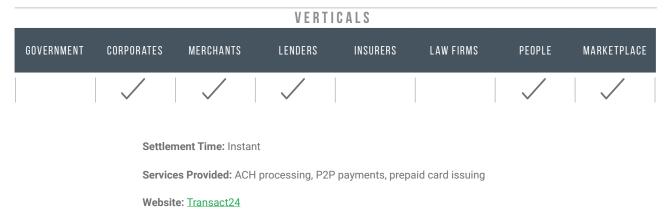
#### **American Express Serve**





China Union Pay provides different payment solutions such as ACH processing and prepaid card issuing through its Transact24 subsidiary. The company has several partnerships available to provide different person-to-person services, such as Alipay, Entropay and Envoy.

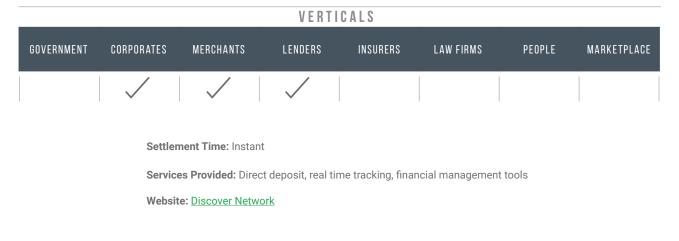
#### **China Union Pay**





Discover's payments network supports a full range of credit, debit and prepaid cards, including its Discover Card. The company provides tools and programs designed to help issuers, acquirers and merchants drive loyalty, increase transaction volume and efficiently run their businesses.

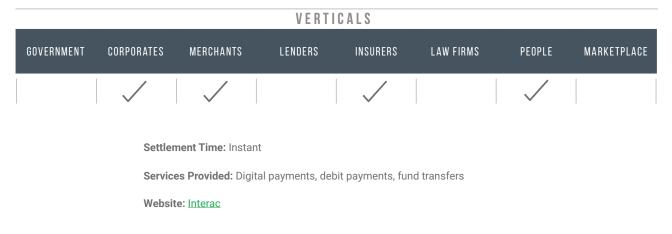
**Discover Network** 





Interac is responsible for development and operations related to the Interac network, a Canadian national payment network.

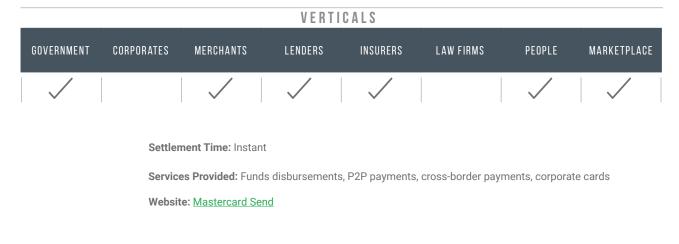
Interac





Mastercard Send can help businesses, governments, nonprofits and other disbursers to broaden their reach by sending funds to virtually all consumer bank accounts using associated debit card numbers, typically within seconds.

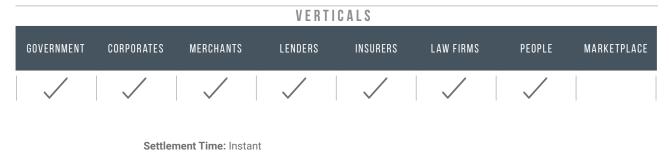
**Mastercard Send** 





NACHA uses a batch processing and store-and-forward system that allows it to move approximately 22 billion electronic financial transactions valued at \$39 trillion each year. The organization represents more than 10,000 financial institutions and works to facilitate the expansion and diversification of electronic payments on the ACH network.

NACHA/ACH



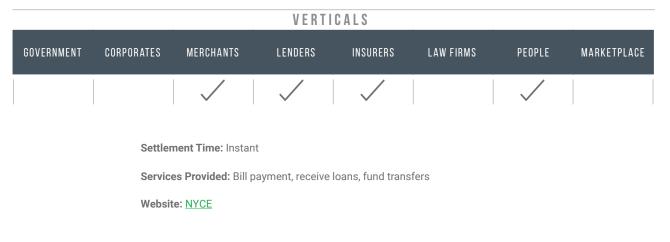
Services Provided: Direct deposit, direct payment transaction

Website: NACHA/ACH



NYCE Payments Network, LLC, an FIS company, provides consumers with secure, real-time access to their money, offering ATM and pointof-sale (POS) locations nationwide. The NYCE On-Demand product offers cardholders a real-time solution to pay bills online, receive loan proceeds and transfer funds.

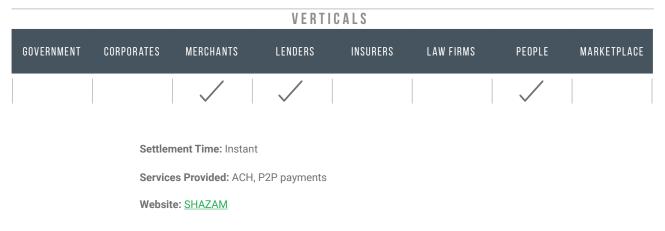
NYCE





The SHAZAM network is a member-owned financial services provider and debit processor. Its portfolio of solutions include core, risk management, card, ATM, marketing, merchant, mobile and ACH.

SHAZAM





Visa Direct offers fund disbursement options for reimbursements, refunds, rebates, payouts, loan distributions and government disbursements, among other applications. Its real-time payments capabilities open convenient payment experiences for different use cases, such as paying friends and family, splitting bills, paying contractors and freelancers, sending remittances and performing account transfers.

**Visa Direct** 



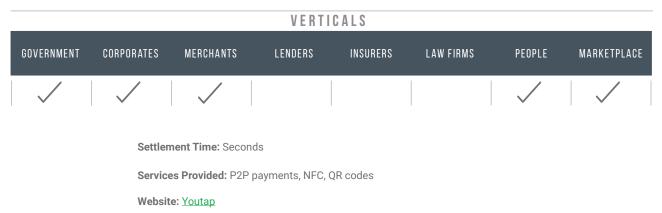
Services Provided: Funds disbursements, P2P payments, credit cards

Website: Visa Direct



Youtap offers a real-time processing platform for contactless near field communication (NFC) and QR code mobile money payments.

Youtap





ACI Worldwide's suite of electronic payment software offerings power electronic payments for financial institutions, retailers and processors. The company's ACI Disbursement Service enables the return of prepaid funds, insurance claims, refund of fees and loyalty rewards.

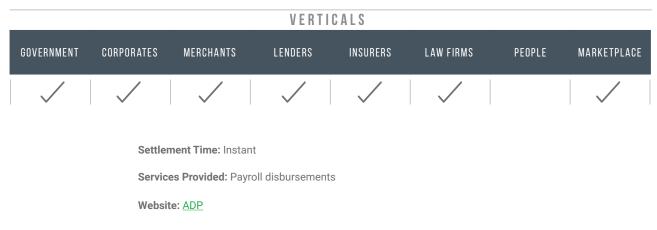
ACI Worldwide

VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
	Settlen	nent Time: Instant								
Services Provided: Insurance, merchant disbursements										
	Website: ACI Worldwide									



ADP is a global provider of cloud-based human capital management solutions, including human resources, payroll, talent, time, tax and benefits administration. ADP offerings also cover business outsourcing services, analytics and compliance solutions.

ADP





Alberta Payments is a point-of-sale-agnostic payment platform that works with self-service kiosks and mobile apps.

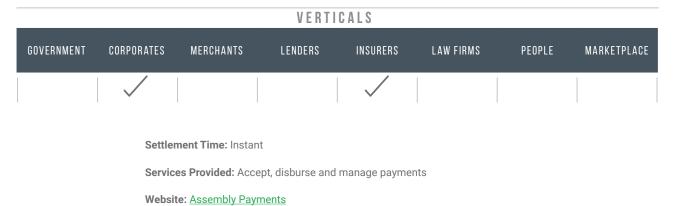
#### **Alberta Payments**

	VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
Settlement Time: Instant										
	Services Provided: Merchant disbursements									
	Website: Alberta Payments									



Assembly Payments' platform enables businesses in North America, the Asia Pacific and Africa to accept, manage and disburse payments.

**Assembly Payments** 



# AZIMO

Azimo enables users to send money to more than 195 countries in more than 60 currencies. Funds can be sent directly to banks, cash pick-up locations or mobile wallets.

AZ	AZIMO									
VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
						$\checkmark$				
	Settle	ment Time: Instant								
	Services Provided: P2P payments									
	Website: Azimo									

Azimo



Berkeley Payments allows companies to pay customers, clients and employees. Its solutions include prepaid cards, virtual cards and application programming interfaces (APIs), and its products can be used for rewards, rebates, disaster relief payments and payroll disbursements, among other options.

#### **Berkeley Payments**

VERTICALS							
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$			

Settlement Time: Instant

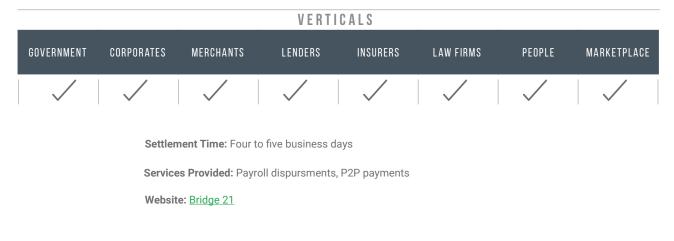
Services Provided: Payroll disbursements, corporate disbursements, government disbursements

Website: Berkeley Payments



Bridge21's solutions enable businesses and individuals to send money from the United States to recipients in Mexico in four to five business days. Its offerings deliver funds directly to recipients' bank accounts.

Bridge21





Brightwell Payments' prepaid card product offerings include general purpose reloadable cards, specialized payroll card programs, corporate incentive cards, reward and rebate cards and gift programs.

#### **Brightwell Payments**

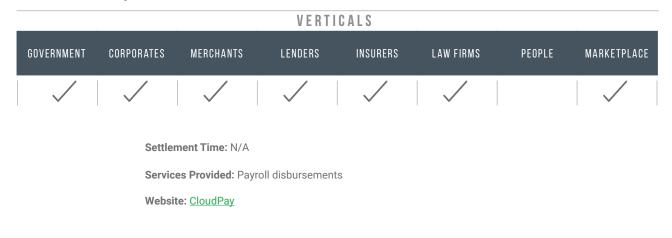


Website: Brightwell Payments



CloudPay provides cloud-based international payroll services through a software-as-a-service (SaaS) solution. The product allows disbursements to be made across countries and includes payroll data and analytics.

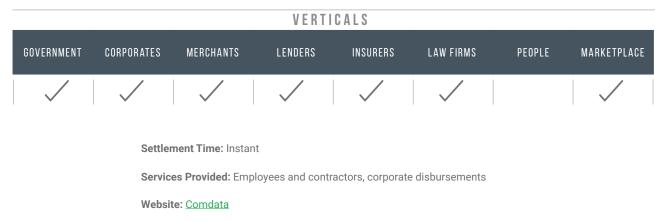
CloudPay



# **COMDATA**<sup>®</sup>

Comdata is a business-to-business (B2B) payment and operating technology solutions provider. The company's set of corporate payment products includes accounts payable (AP) automation, corporate card programs, travel expense management solutions and workforce payment solutions.

Comdata





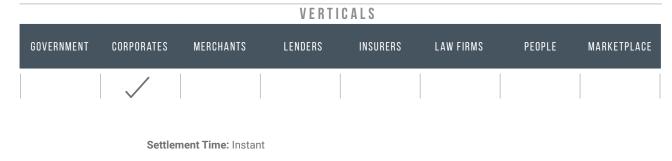
Conduent provides diversified business process services with capabilities in transaction processing, automation, analytics and constituent experience. Its solutions serve multiple industries, including healthcare, public sector and insurance.

# VERTICALS GOVERNMENT CORPORATES MERCHANTS LENDERS INSURERS LAW FIRMS PEOPLE MARKETPLACE Image: Conduct of the state of the stat



Corporate Spending Innovations, formerly known as CSI globalVcard, offers several solutions, including virtual card payments, electronic account payables, corporate travel payments, mobile payments and cross-border payment solutions.

#### **Corporate Spending Innovations**



Services Provided: Cross-border payments, corporate travel payments

Website: Corporate Spending Innovations



Currencycloud develops a cloud-based platform enabling clients to automate international money send and receipt. The solution covers the whole payment cycle, from fund receipt to conversion and payment.

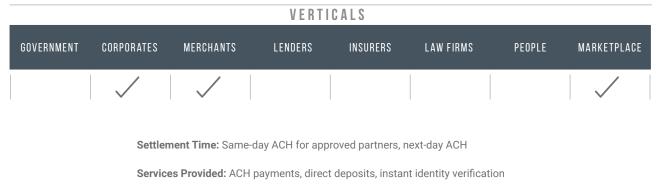
Currencycloud

	VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
	$\checkmark$					$\checkmark$				
Settlement Time: Instant										
	Services Provided: Conversion, payment, account and compliance manager									
	Website: Currencycloud									



Dwolla provides application programming interfaces (APIs) enabling businesses to leverage its bank transfer platform and integrate ACH transfers into their applications. Clients can label the API with their own brands, onboard customers, link bank accounts, initiate transfers and use webhooks to monitor transactions.

Dwolla



Website: Dwolla



Early Warning delivers payments and risk solutions to a network of more than 1,400 financial institutions, government entities and payment companies worldwide. Its portfolio of solutions enables real-time funds availability for a variety of payment types, including solutions that enable corporate clients to instantly disburse funds without revealing sensitive account information.

#### **Early Warning**

VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
$\checkmark$	$\checkmark$					$\checkmark$			

#### Settlement Time: Instant

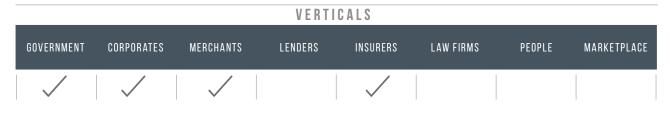
Services Provided: Faster payments, P2P payments, corporate and government disbursements, direct check deposit/check cashing

Website: Early Warning



EML Payments issues mobile, virtual and physical card solutions for varied industries, including government, insurance and merchants. Its portfolio offers payment technology solutions for payouts, gifts, incentives, rewards and supplier payments.

**EML Payments** 



Settlement Time: Instant

Services Provided: Government, insurers, commissions and rewards disbursements

Website: EML Payments

#### equensWorldline

equensWorldline offers clients an end-to-end service portfolio for payments, card transactions and cross-border availability of valueadded services.

equensWorldline

VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
	Settlen	nent Time: Instan	t						
Services Provided: P2P payments									
Website: equensWorldline									

🔜 Espago

Espago provides clients with tailored card payment platforms and eCommerce solutions, including offerings for mobile payments, online transfers and other payments. Its platform is compatible with various payment methods and rails, including American Express, Mastercard and Visa as well as digital wallets such as Masterpass and Visa Checkout.

Espago



Settlement Time: Instant

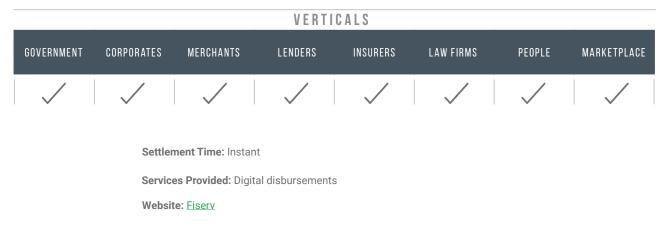
Services Provided: Marketplace disbursements, merchant disbursements

Website: Espago

# **fiserv**.

Fiserv is a financial services developer with solutions covering payments, processing services, risk, compliance, optimization and customer and channel management and insights. Digital Disbursements is Fiserv's solution for the business-to-consumer (B2C) digital payments market.

Fiserv



HYPERWALLET

Hyperwallet supports gig workers and freelance payment solutions for businesses. Its products are available on software-as-a-service (SaaS) or through REST application programming interface (API) integrations, and include systems monitoring, maintenance management, payee support tools and know your customer (KYC) and anti-money laundering (AML) compliance.

#### Hyperwallet



Services Provided: Contractor and employee payments

Website: Hyperwallet



Ingo Money is the instant money company. Founded in 2001 with a mission to digitize the paper check, its industry-first disbursements marketplace enables businesses and banks to disburse instant, safe-to-spend electronic funds from any source to an account that a consumer or business chooses, with network reach to more than 4 billion debit, prepaid, credit, private label credit and mobile wallet accounts. This transformation of traditional payments helps businesses reduce cost and delays while dramatically improving the consumer experience by shifting choice to the recipient of a payment. Ingo Money has funded over \$20 billion in transactions across all of its use cases since launch and completed the first push payment transaction in the United States in 2012.

Ingo Money

VERTIGALS							
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
$\checkmark$		$\checkmark$	$\checkmark$				

VEDTICALS

Settlement Time: Instant

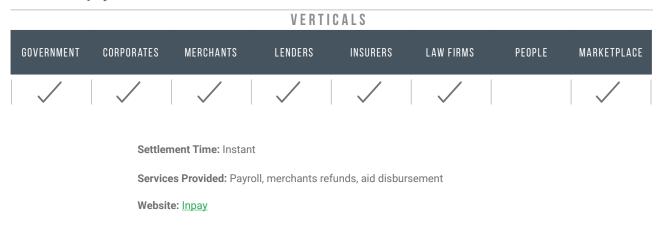
Services Provided: Account funding, bill payment, digital money movement, disbursements, one2many payments, treasury payments

Website: Ingo Money



Inpay offers a payment infrastructure allowing real-time, crossborder transactions in more than 60 countries. Its service can be applied to payroll payments, retail refunds and funds disbursement for charitable donations.

Inpay





InstaReM is a cross-border payments company. Its Masspay solution enables firms to globally disburse high-volume payments, and its personal payments offering covers countries in Asia, Europe, Oceania and North America.

 VERTICALS

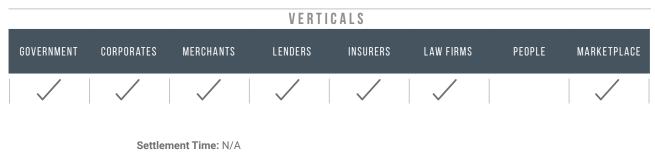
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 INSURERS
 LAW FIRMS
 PEOPLE
 MARKETPLACE

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ItzCash is an India-based digital payments solutions provider. Its corporate solutions include prepaid card services, corporate gift cards and general purpose corporate cards, as well as government disbursement solutions.

**ItzCash** 



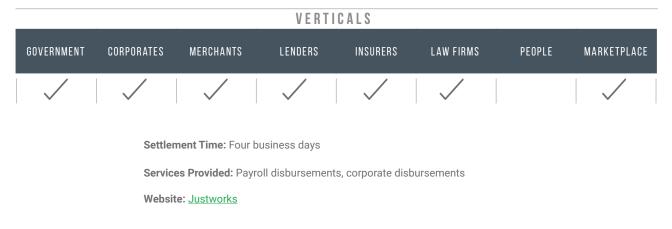
Services Provided: Payroll disbursements, corporate disbursements, insurance disbursements

Website: ItzCash



Justworks' solutions help companies automate benefits, payroll, human resources and government paperwork. Its payroll management services allow direct deposit for part-time and full-time employees' salaries, contractor payments and hourly employees.

#### Justworks





Ledge provides a white label business-to-business-to-consumer (B2B2C) platform to optimize customer experiences and the digital distribution of financial products. It holds a specific focus on installment/revolving credit products and retail financing for prime, near-prime and subprime markets.

### Ledge



Website: Ledae



Marqeta provides an open application programming interface (API) issuer and processor platform enabling companies to issue and deploy payment, finance and commerce solutions with control over what, where and how purchases are authorized.

Mar	qeta						
			VERTI	C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$			
	Settler	nent Time: Instan	t				
	Servic	es Provided: Loan	, payroll, corpora	te disbursemen	ts		
	Websit	e: <u>Marqeta</u>					



Mitek develops mobile capture and identity verification software. Its solutions allow financial institutions, payment companies and other businesses to verify users' identities during mobile transactions, and can be used during account openings, insurance quoting, mobile check deposit and more.

Mitek



Settlement Time: One to two days

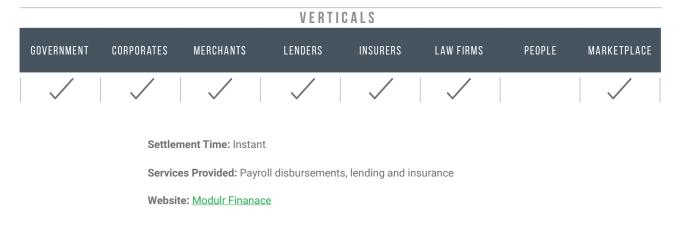
Services Provided: Mobile capture and identity verification, multi-check capture, mobile deposit

Website: Mitek Systems

# Modulr

Modulr Finance provides an application programming interface (API)-based platform for payment flows, the creation of unlimited accounts and access to immediate payments. The company serves the payroll, gig economy, employment services, alternative finance and insurance industries, among others.

**Modulr Finance** 





Moneris is a Canadian merchant payment solution that works with self-service kiosks and digital wallets.

## Moneris

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
						$\checkmark$					

Settlement Time: One hour

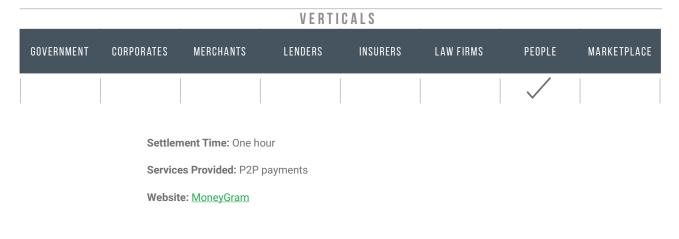
Services Provided: Merchant disbursements, corporate disbursements

Website: Moneris



MoneyGram is a global money transfer services provider offering bill payment, money order issuing and check processing services. Customers can choose to send money online through Facebook Messenger or at selected locations.

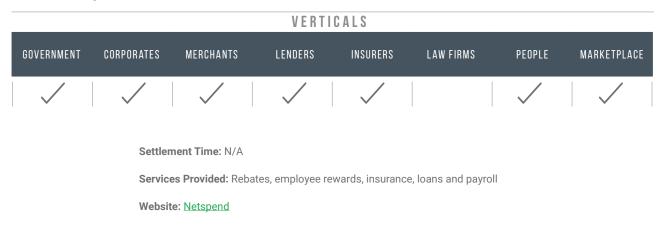
# MoneyGram



# 💦 NETSPEND.

Netspend, a TSYS company, is a provider of Visa prepaid debit cards, prepaid Mastercard debit cards and commercial prepaid card solutions. It also provides commercial payroll card solutions, offering employees direct deposit options.

### Netspend





Novatti is a global software technology and systems integration provider. Its solutions span a wide array, including person-to-person (P2P) payments, government disbursements, mobile banking and bill payments, among others.

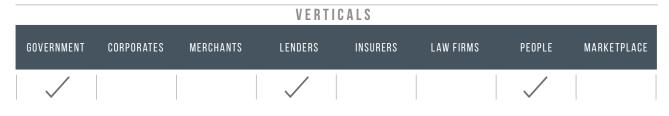
### Novatti



NOVOPAYMENT

NovoPayment offers a variety of mass disbursement and collection services through a cloud-based, bank-grade platform. Its turnkey disbursement solutions can be used to address corporate travel, airline, procurement, gig worker, government and business-tobusiness (B2B) payment needs like payroll, per diem and other considerations.

# **NovoPayment**



Settlement Time: Instant

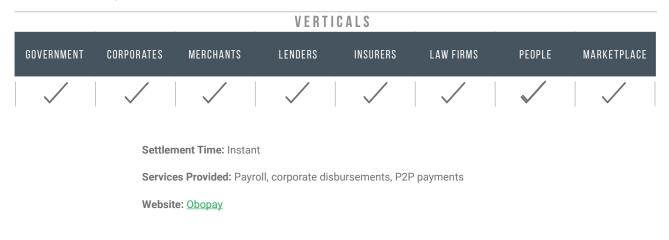
Services Provided: Corporate disbursements, gig economy disbursements, government disbursements

Website: NovoPayment



Obopay offers payment technologies and services including mobile payments, business solutions and agent solutions. Its products serve telecom operators, retail chains and government and support services, among other industries, with offerings like person-toperson (P2P) and corporate bulk payments.

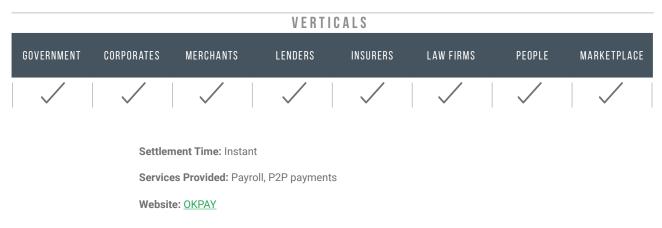
Obopay





OKPAY offers both person-to-person (P2P) and business-toconsumer (B2C) web-based payment systems. Its portfolio of business solutions includes payments acceptance, global payouts, digital wallets and multi-currency accounts, and its personal services cover payment cards, cash transfers, digital wallet and promotions.

**OKPAY** 





One, Inc. offers an integrated cloud-based platform known as InsureOne for the insurance industry. It provides claims payment, policy administration, data and analytics, billings and customer relationship management (CRM) services.

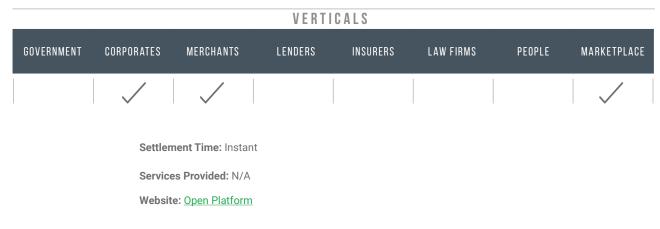
One, Inc.

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
				$\checkmark$							
Settlement Time: Instant											
	Service	es Provided: Claim	s disbursements								
Website: One, Inc.											

Open Platform is a blockchain-based developer platform offering payments infrastructure. It allows mainstream application developers to utilize decentralized technologies.

# **Open Platform**

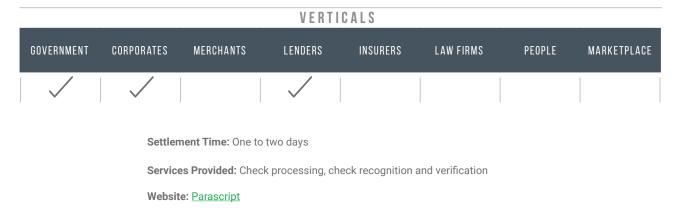
**OPEN PLATFORM** 





Parascript develops artificial intelligence software that analyzes critical information for financial services, government agencies and the healthcare industry. Its software enables business automation in documents, forms, mail processing, transaction processing and fraud prevention through its CheckPlus, CheckUltra and CheckUsability solutions.

Parascript





Paya's platform enables businesses to make payments, send invoices and accept payments.

Paya



Website: Paya



Paychex provides small and medium-sized businesses (SMBs) with integrated human capital management solutions for payroll, HR, retirement and insurance services. Its corporate payroll offering allows corporate clients to electronically deposit funds into employees' accounts or onto prepaid cards.

 VERTICALS

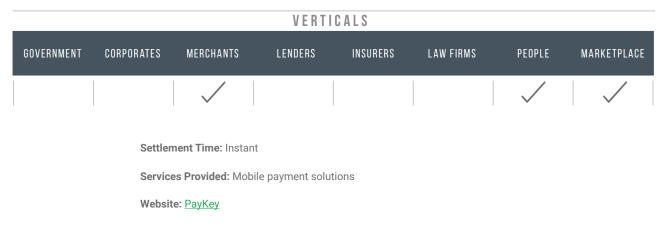
 GOVERNMENT
 CORPORATES
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 INSURERS
 LAW FIRMS
 PEOPLE
 MARKETPLACE

 Image: Composition of the state of the



Financial solutions provider PayKey was founded in Israel and connects with banks, FinTechs and financial institutions, enabling them to bring mobile payment solutions and other financial services to customers.

PayKey





PayLane is a payments processor for online businesses that supports payment solutions such as credit card processing and merchant account services. The company was founded in 2005 and also works with firms to enable online payments and eCommerce services.

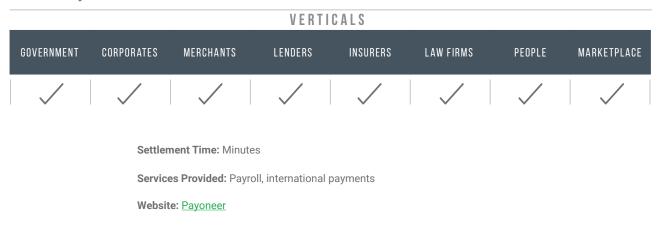
Payoneer

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
	Service	nent Time: Instant es Provided: Marke e: <u>PayLane</u>	tplace disburse	ments, mercha	nt disbursements						



Payoneer is an online payment solutions provider enabling companies to pay people and businesses around the world using transfer payment solutions like prepaid cards and local eWallets.

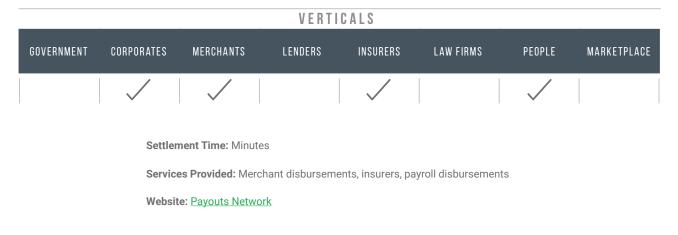
**Payoneer** 





Payouts Network is a payments gateway for both business-tobusiness and business-to-consumer clients. It allows businesses to instantly deposit funds via recipients' chosen payment methods, meaning those without bank accounts can access payments simply by linking payment cards.

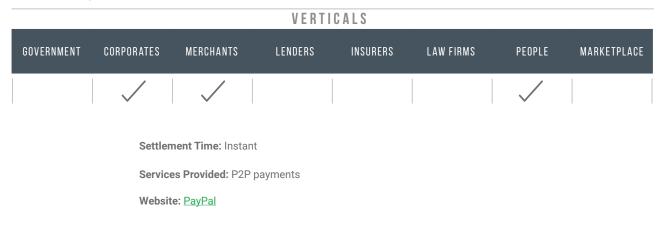
### Payoneer





PayPal operates a digital payment platform that is home to nearly 200 million active accounts. It offers users the ability to send payments, get paid and perform online, in-app and in-person transactions. The company's line of platforms includes Braintree, Venmo and Xoom.

# PayPal





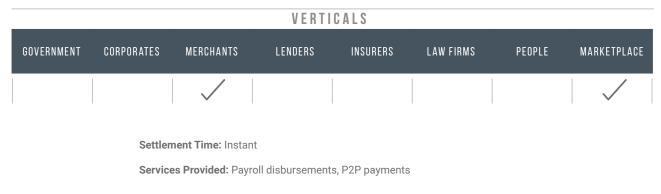
Paysafe provides payment solutions, including payment processing and acquiring and card solutions. Its consumer-focused solutions include digital wallet, cash, remittance and mobile solutions.

Pay	safe						
			VERTI	C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	•	•	I		1		I
	Settler	nent Time: Instant					
	Service	es Provided: Corpo	orate disbursem	ents, payroll dis	bursements, P2P p	ayments	
	Websit	e: <u>Paysafe</u>					



Payso offers payments and cash management solutions for business-to-consumer (B2C) and business-to-business (B2B) clients in the sharing economy, eCommerce and retail point-of-sale (POS) sectors.

Payso



Website: Payso

# PayU

PayU is an online payment system that allows customers to use digital wallet services like Apple Pay, Google Pay, Masterpass and Visa Checkout. The platform also enables electronic payment transfers and can be used on mobile devices.

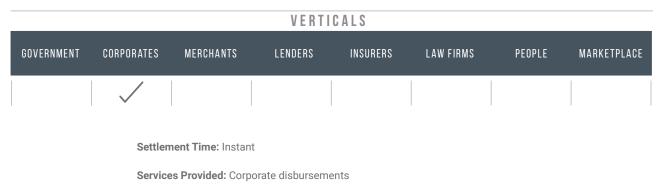
PayU

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
Settlement Time: Instant												
	Services Provided: Merchant disbursements											
Website: PayU												



Pleo offers a payment card solution enabling individualized spending limits, automated expense reports and automatic purchase categorization. Its solution can also be synced with accounting systems.

Pleo



Website: Pleo



Pungle is a payments-as-a-service (PaaS) cloud technology provider enabling real-time business-to-consumer (B2C) and business-to-business (B2B) transfers and disbursements. The platform connects to multiple networks and services, and allows for intelligent sequencing and routing to optimize payments through turnkey solutions. These include application programming interfaces (APIs) and whitelabel offerings that support enterprises and small and mid-sized businesses (SMBs).

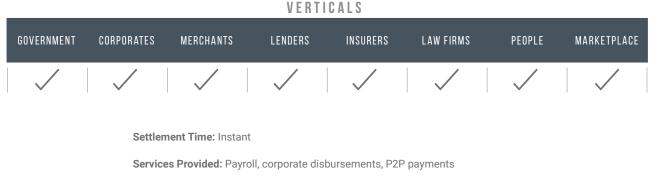
Pungle

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	$\checkmark$											
	Service	<b>ent Time:</b> Instant <b>s Provided:</b> Payrol :: <u>Pungle</u>	ll, corporate disb	ursements, P2I	<sup>D</sup> payments							



PrePay Solutions is jointly owned by Enread and Mastercard Worldwide. The company designs, manages and implements prepaid card programs, and its prepaid product portfolio includes corporate disbursement, promotions, loyalty, gifting, travel and everyday spending solutions.

**PrePay Solutions** 

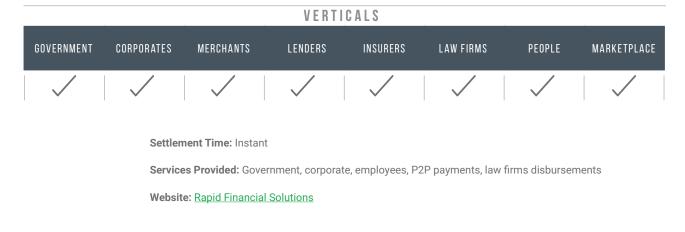


Website: PrePay Solutions



Rapid Financial Solutions offers business-to-business (B2B) payment solutions for government solutions such as tax refunds, jury payments and bond payments. It also offers payment products for payroll and corporate disbursements.

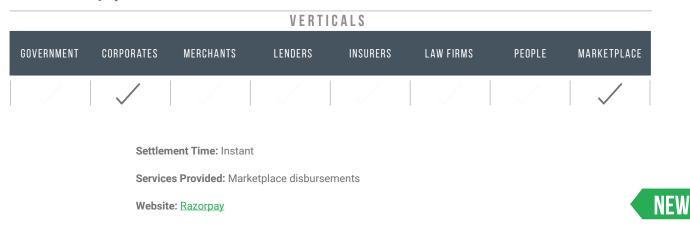
# **Rapid Financial Solutions**





Razorpay is a online payments processor that was founded in 2014 in Bangalore, India. It enables digital disbursements and supports a variety of payment methods, including debit and credit cards, digital wallets and UPI payments.

# Razorpay





Remitly is an international payments company with solutions enabling customers in the United States, United Kingdom and Canada to instantly send money to others in countries like the Philippines, India and Mexico. Delivery options include cash pick up and direct deposit.

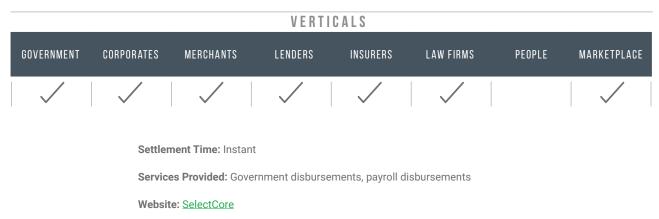
Remitly

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
Settlement Time: Instant											
Services Provided: P2P payments											
Website: <u>Remitly</u>											



SelectCore is a prepaid payment solutions provider. The company offers a range of services — from point-of-sale (POS) activation and mobile top-up to open- and closed-loop prepaid stored value cards — for corporate clients, government agencies, telecom carriers and retail partners.

SelectCore



# Skrill

Skrill provides digital payment solutions to consumers and businesses, allowing users to make local and international personto-person (P2P) transfers. International recipients receive money instantly and can access it though local banks, mobile wallets or as cash.

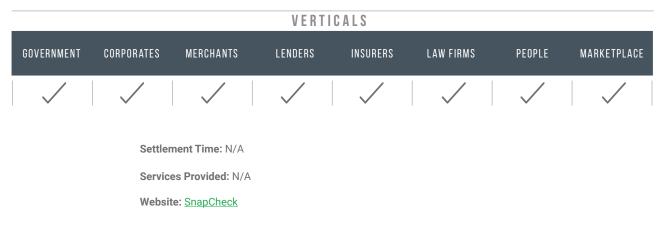
Skrill

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	Settlen	nent Time: Instant	t									
	Service	es Provided: P2P	payments, digita	I checks								
Website: <u>Skrill</u>												



SnapCheck provides a digital checking solution for businesses, consumers and banks. Its offerings allow companies to pay expenses and employees, enabling them to send digital checks via email, Skype, Dropbox or mobile app.

# SnapCheck





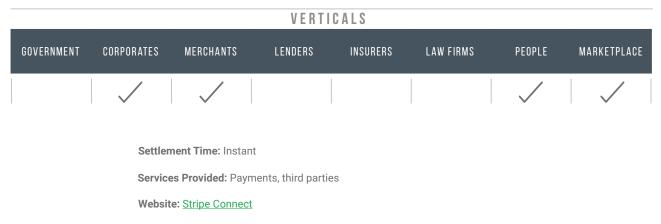
SOLE Financial is a payroll card solutions provider. Its products offer an alternative to paying employees by check, and cardholders can check their balances by phone or text and pay bills online.

SOLE						
		VERTI	C A L S			
GOVERNMENT CORPORA	TES MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
s	ettlement Time: One bu ervices Provided: Payro Vebsite: <u>SOLE</u>	2	5			

stripe

The Stripe Connect platform accepts and delivers payments to third parties. It handles recurring billing and other types of business-tobusiness (B2B) payments.

# **Stripe Connect**



# T Λ N G O CARD<sup>°</sup>

Tango Card is a digital reward solutions developer. Its products enable businesses to instantly deliver electronic gift cards, prepaid cards and non-profit donations in bulk or through the Tango Card application programming interface (API).

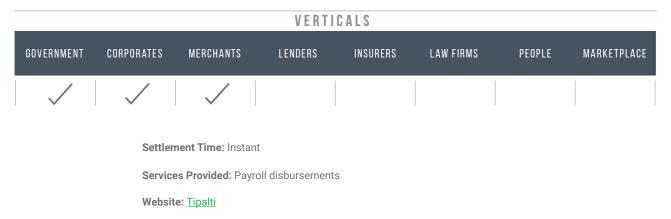
Tango Card

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	Settlen	nent Time: Instant										
Services Provided: Merchant disbursements, corporate disbursements												
Website: Tango Card												



Tipalti provides a supplier payments automation solution to automate accounts payable and payment management workflows. Its product enables users to manage supplier onboarding, taxes, regulatory compliance, global payments and invoice processing.

Tipalti





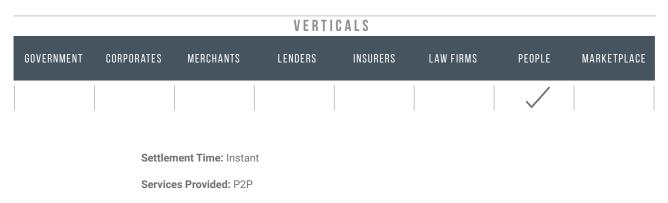
TransCard is a software-as-a-service (SaaS) funds disbursement and management platform offering solutions for an array of industries, including financial services, corporate disbursements, insurance, hospitality, payroll and government.

# TransCard GOVERNMENT CORPORATES MERCHANTS LENDERS INSURERS LAW FIRMS PEOPLE MARKETPLACE Image: Correct condent condent

transfer **Go**<sup>®</sup>

TransferGo is an international money transfer company for migrant workers who want to send money back to their families without paying excessive bank fees. It was founded in 2012 and has offices in Lithuania and the United Kingdom.

# TransferGo

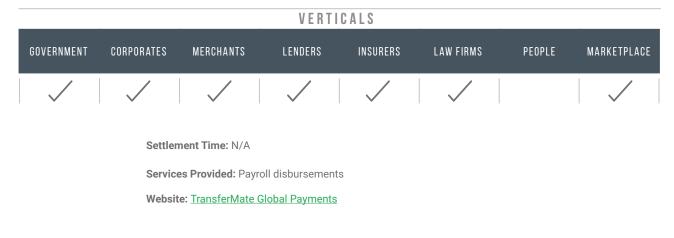


Website: TransferGo



TransferMate offers a global payroll solution enabling companies to process global payments in more than 30 currencies. It also delivers solutions like mass payments, international receivables, spot transactions and stop loss order, among others.

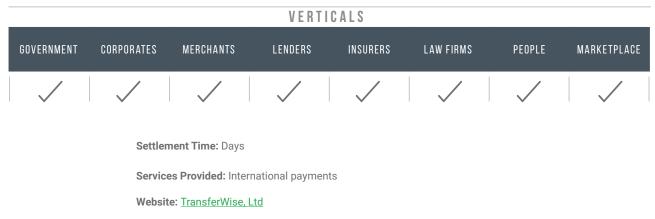
**TransferMate Global Payments** 





TransferWise Ltd is an international payments services provider. Its solutions include money transfer and currency exchange services, and funds can be transferred from bank accounts or credit cards.

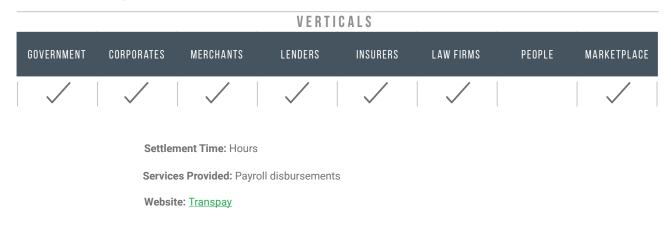
# TransferWise, Ltd





Transpay offers a business-to-business (B2B)/business-to-consumer (B2C) cross-border payouts platform. Its offerings service several industries, including international payroll, online travel agencies, vacation rentals, crowdsourcing platforms and eCommerce marketplaces.

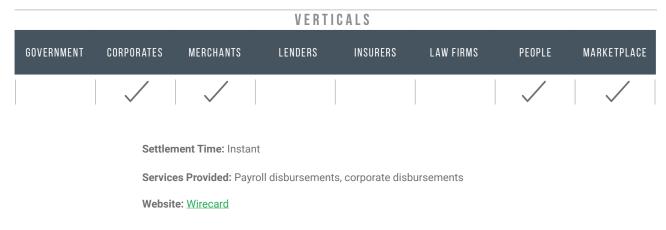
Transpay



# wirecard

Wirecard serves companies that wish to issue their own payment instruments via an end-to-end infrastructure. Its offerings include the requisite licenses for card and account products.

## Wirecard





Cincinnati, Ohio-based Worldpay is an FIS-owned payments processing firm that provides solutions for merchants' B2B and B2C needs. The company is focused mainly on merchants' financial transactions.

Worldpay

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	Service	nent Time: Instant es Provided: Mercl re: <u>Worldpay</u>		nts								



99designs is an on-demand design marketplace working to connect companies with freelance designers for logos, websites, packaging and other jobs. It transfers designers' payments into their accounts through one of its payment providers.

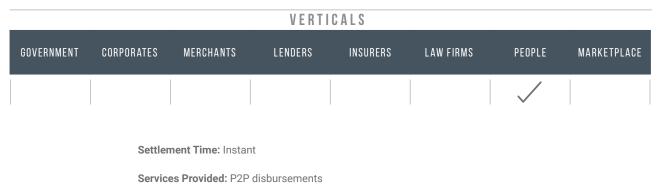
99designs





Abra is a bitcoin-based digital wallet app. Users can fund their Abra app wallets with bitcoin, their bank accounts, Amex Cards or with cash through an Abra Teller. Funds can also be transferred to users internationally.

Abra



Website: Abra



Activehours offers solutions that allow customers to track the hours they've worked and request their pay when they want it. Customers need electronic timesheets and direct deposit to get their payments. The app also supports gig workers who are paid "per task," like Uber drivers and Instacart workers.

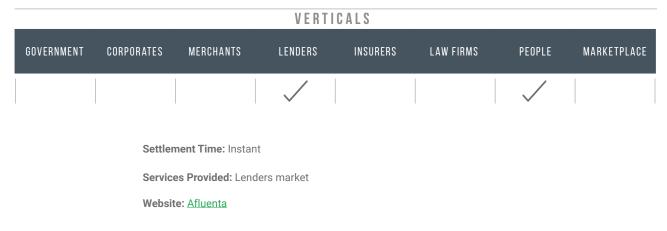
# Activehours

			VERTI	CALS					
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
Settlement Time: Same day									
Services Provided: Receive payments from employer									
Website: Activehours									



Afluenta's services link investors interested in the lending market with individuals who need financing for various projects. Investor and lendee disbursements occur through the app.

# Afluenta





Airtasker Pay is an app used by hiring platform Airtasker that enables delivery and service providers to get paid for their work. The app holds transferred funds from customers and releases payments to workers once their work has been completed.

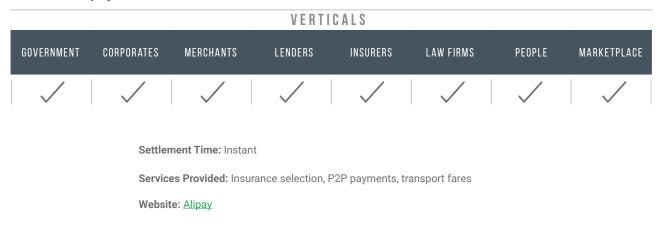
**Airtasker Pay** 

_	VERTICALS										
6	GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
	Settlement Time: Instant										
	Services Provided: N/A										
		Websit	t <b>e:</b> <u>Airtasker Pay</u>								



Alipay's solutions include person-to-person transfers, prepaid mobile phone solutions, bus and train ticket purchases, credit cards payments and insurance selection, among others.

Alipay



# Allianz 🕕

Allianz is an insurance and financial services provider. The company's subsidiary, travel insurance provider Allianz Global Assistance, enables clients to file claims using mobile devices and receive money to their bank accounts through direct deposit. Funds are disbursed within one to two days of a claim's approval.

Allianz

			VERTI	CALS					
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
	Settlen	nent Time: Varies							
	Services Provided: Insurance disbursements								
Website: Allianz									



Allstate offers car, home, property, condo and renters insurance, as well as insurance for recreational vehicles. The company's Fast Mobile ePayment tool is available for both auto and property claims, enabling policyholders to have their claim payments disbursed to accounts on the day the payment is issued.

Allstate



Settlement Time: Same day to two days

Services Provided: Insurance disbursements

Website: Allstate

# ally

Ally is an online banking solution that allows bill payments through digital wallets like Apple Pay, Google Pay, Samusung Pay and Microsoft Pay, and also includes a person-to-person (P2P) service.

Ally

VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
Settlement Time: Instant										
	Service	es Provided: P2P								
Website: Ally										



Amazon Flex is an app enabling drivers to deliver Amazon packages and set their own work schedules. Payments are made through the Amazon Flex Pay app and mainly delivered via direct deposit.

# **Amazon Flex**



Services Provided: P2P payments

Website: Amazon Flex



Apple develops devices like the iPhone, iPad, Mac computer and Apple Watch, as well as its own operating system and software. The company's more modern devices include person-to-person (P2P) payment services.

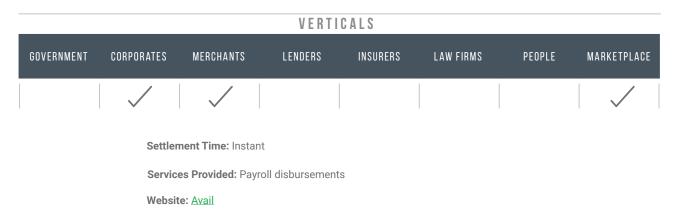
Apple

VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
Settlement Time: Instant										
		es Provided: P2P p								
Website: Apple										



Avail provides a rental payment processing platform with features like rental listings, tenant screenings and credit reports. It also enables landlords to collect rent via direct deposit, and alerts tenants when their payments are due.

Avail





Barclays is behind Pingit, an app that links users' mobile phone numbers with their bank accounts and lets them receive and send money. It also allows international payments to more than 35 countries, bill payment functionalities and donations to charities.

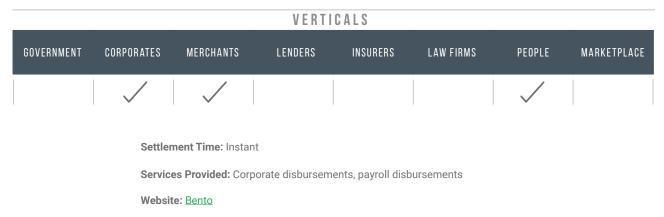
**Barclays Pingit** 

	VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
Settlement Time: One to two days											
Services Provided: P2P payments Website: Barclays Pingit											



Bento is a business-to-business payment service that provides corporate clients with instant payment products, including a virtual card and instant payment processing technologies.

**Bento** 



# **PROVIDER DIRECTORY - POINT SOLUTIONS**



Better is an app enabling health insurance claims disbursements, and is mainly focused on out-of-network services. Bills are paid with cash, and the app allows processing via photos of said bills.

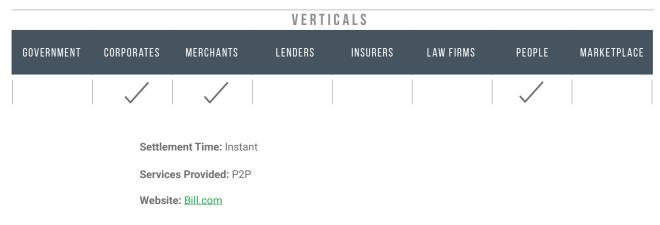
## Better

VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
				$\checkmark$						
Settlement Time: Instant										
	Servic	es Provided: Insura	ance disburseme	ents						
Website: Better										



Bill.com is a web-based platform and mobile solution enabling freelancers' payments through ACH and PayPal. The offering allows users to send invoices and sync with QuickbBooks, Xero and Sage Intacct.

## **Bill.com**





BillMo's app provides person-to-person (P2P) payments for immigrants living in the United States and looking to send money to family or friends in Mexico. It also enables bill payments and retail purchases.

BillMo

VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
	Settlen	nent Time: Instant								
	Service	es Provided: P2P, o	corporates							
Website: BillMo										



BLIK was founded in Poland and provides P2P and eCommerce retail mobile payment solutions while also supporting merchants' payments. Users can also use the payment application to withdraw cash from ATMs and conduct other financial transactions.

**BLIK** 

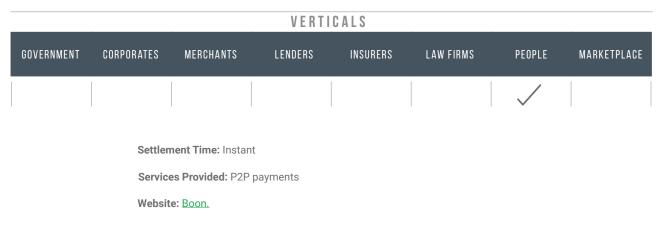


Website: BLIK



Boon. is a payment app developed by Wirecard allowing users to make payments using their iPhones, iPads or Apple Watches. It can be used for online shopping, person-to-person transactions and contactless payments.

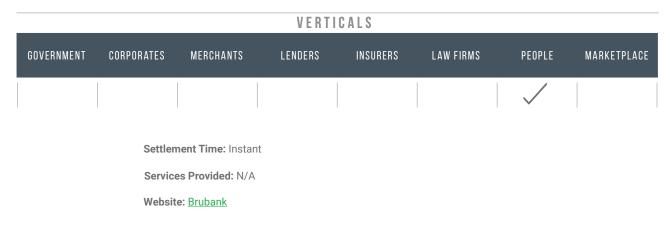
Boon.



# brubank

Brubank is a digital bank that offering person-to-person transfers between account users, including account holders at different banks.

**Brubank** 





Bung is a personal finance solutions developer. Its app allows users to instantly send and request payments to smartphone contacts or through WhatsApp, email or messenger.

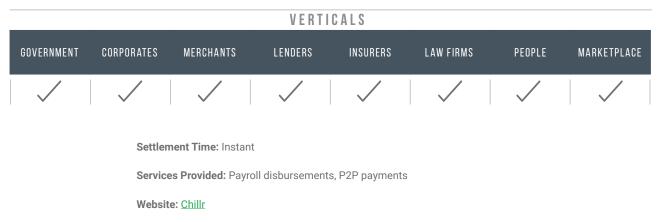
Bunq

VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
	Settlen	nent Time: Instant								
Services Provided: P2P payments										
Website: Bung										



Chillr is a personal finance app allowing users to send instant money transfers, connect multiple bank accounts and pay bills. It also develops a business product helping companies send payments to employees, among other things.

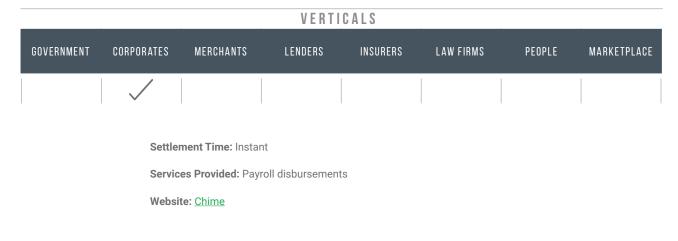
Chillr



# chime

Chime's mobile app helps members avoid bank fees, automatically save money and lead healthier financial lives. Based in San Francisco, California, it offers a mobile and connected approach to banking that gives members better control of their finances. Payroll deposits are possible.

Chime





ChimpChange offers a banking app allowing users to receive paychecks through direct deposit or upload checks via Ingo Money using photo check deposit. The app gives customers access to ACH transfers and personal finance management tools, including autocategorizing a user's spending patterns.

# ChimpChange



Settlement Time: Instant

Services Provided: Employee and contractor disbursements, P2P payments, photo check deposit

Website: ChimpChange



Circle offers an app allowing users to send money and exchange currency between U.S. dollars, U.K. pounds and euros. It works together with iMessage so users can send money to other people without needing to open the app.

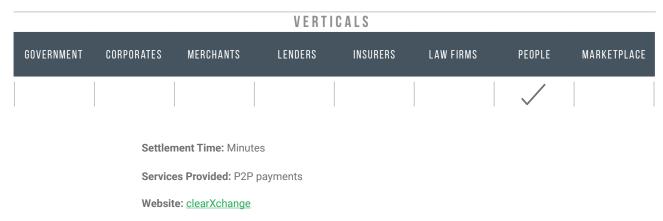
Circle

			VERTI	C A L S	_			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE	
Settlement Time: One to two days								
	Service	es Provided: P2P p	payments					
Website: Circle								



clearXchange is a person-to-person payments provider offering payment services through mobile banking apps from Bank of America, Capital One, Chase, First Bank, U.S. Bank and Wells Fargo, among other financial institutions.

# clearXchange





Current is a website and mobile app that helps teenagers save money and allows parents to have transparency into their teens' spending. It offers person-to-person (P2P) transfers, among other features.

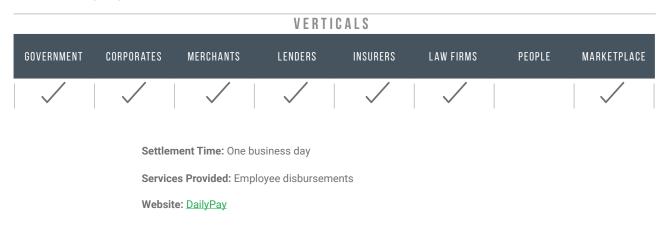
#### Current

			VERT	I C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
						$\checkmark$	
	Settler	ment Time: Instant	t				
	Service	es Provided: P2P	payments				
	Websit	te: <u>Current</u>					



DailyPay is a technology-enabled financial wellness company. Its solutions work as add-ons to companies' existing payroll systems, allowing employees to access their money before payday. The preaccessed amount is later deducted from their paychecks.

DailyPay





Digiliti Money provides cloud-based, software-as-a-service (SaaS) financial solutions and helps financial institutions of all sizes leverage their remote deposit capture. Its solutions create revenue streams, foster customer relationships and help it gain a competitive edge.

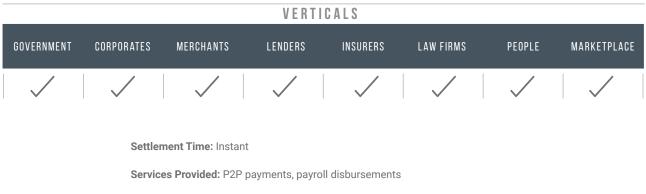
Digiliti Money

			VERTI	CALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
			$\checkmark$				
	Service	nent Time: N/A es Provided: Image e: <u>Digiliti Money</u>	e check deposit,	, bill payment, r	noney management		



DiPocket is a personal finance solutions developer. Its app can be linked to prepaid Mastercard debit cards, enabling users to send instant payments to other DiPocket users, receive notifications on their expenses and deposit their earnings.

#### **DiPocket Limited**



Website: DiPocket Limited



DogHero offers an app and web platform to connect dog owners in need of pet care with willing hosts. Pet sitters can be paid via the app or platform.

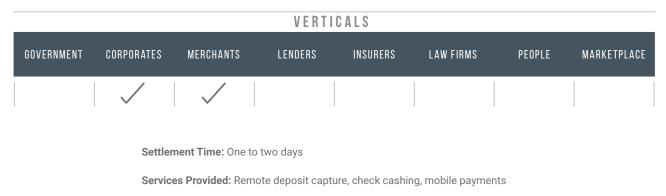
DogHero

			VERTIC	ALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
		nent Time: Instant es Provided: Payro	-				
		e: <u>DogHero</u>					



Ensenta develops real-time software-as-a-service (SaaS) solutions for mobile and online payments and deposits. It offers its financial services to the government, healthcare, logistics and nonprofit markets.

**Ensenta** 



Website: Ensenta

# enservio

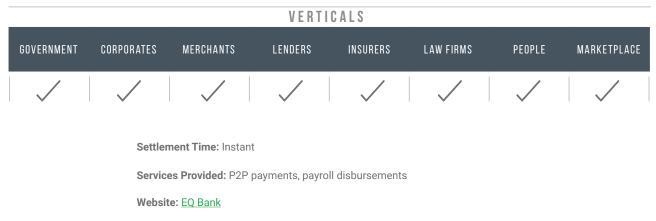
Enservio offers insurance software that provides instant ACH/EFT solutions for auto and household claims. It also offers business-to-business (B2B) virtual turnkey solutions with a Mastercard reloadable card for quick access to funds.

ense	ervio						
			VERT	I C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	$\checkmark$						
	Settler	nent Time: Instant					
	Servic	es Provided: N/A					
	Websit	e: <u>enservio</u>					



EQ Bank is the digital banking division of Canadian Equitable Bank. It offers clients features like mobile check deposit, money transfers and other capabilities present in digital banking apps, like bill payment and savings tracking.

#### EQ Bank





Facebook introduced a payment functionality in its Messenger messaging app for its U.S.-based users in 2015. The functionality allows those with Visa or Mastercard debit cards issued by U.S. banks to send or request money from their Facebook friends and generate transactions inside the app.

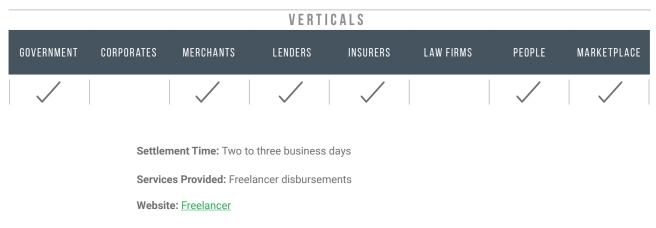
#### Facebook

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	Settlement Time: Instant											
	Service	<b>es Provided:</b> P2P p	payments									
	Websit	e: <u>Facebook</u>										



Freelancer is a freelancing and crowdsourcing marketplace through which employers can hire freelancer workers to complete software development, writing, data entry, design, engineering, the sciences, sales and marketing, accounting and legal services projects, among others.

Freelancer





FlexWage is a payroll solution that allows workers to receive early wage payments, view payment balances and conduct other payment tasks. Workers can also use the app to receive funds digitally.

# FlexWage GOVERNMENT CORPORATES MERCHANTS LENDERS INSURERS LAW FIRMS PEOPLE MARKETPLACE Image: Image:

Gene Wallet provides blockchain-based payments solutions to enable person-to-person (P2P) transactions and escrow services.



Gene Wallet



Settlement Time: Instant

Services Provided: N/A

Website: Gene Wallet



The Glance Pay app allows restaurant customers to pay for their purchases in real time using photos of bills or QR codes instead of payment machines or servers' assistance. Users can also earn rewards for frequent app use.

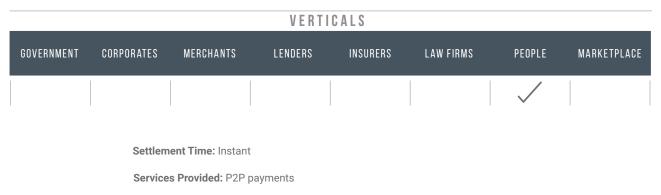
**Glance Pay** 

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
	Settlem	ent Time: Instant									
	Service	s Provided: N/A									
	Website	e: <u>Glance Pay</u>									



Google offers its own tool for sending and receiving money through its Google Wallet. This functionality allows users to make transactions via the app, Gmail or online, and money received through the app is directly deposited into their linked bank accounts.

**Google Wallet** 



Website: Google Wallet



Green Dot corporation, along with its subsidiary bank, Green Dot Bank, is a FinTech specializing in the prepaid debit card industry. It offers users multiple ways to reload cards, send and receive money and manage their accounts through an app.

**Green Dot** 

			VERTI	C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
			$\checkmark$				
	Service	nent Time: Instant es Provided: Payro e: <u>Green Dot</u>		s, Corporate dis	bursements		



Guru is an online platform allowing businesses to hire freelancers in fields such as software, IT, writing, translation, management and finance. Freelancers are paid using several available methods, including PayPal, credit card and eCheck.

Guru



### HUAWEI **Pay**

Huawei Pay offers a digital wallet solution enabling payments through Huawei or Honor phones. Payments can be made offline, and the service is available in many stores throughout China and select other countries.

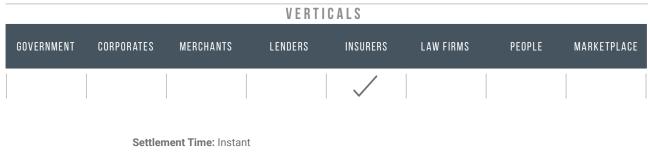
Huawei Pay

			VERTI	CALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
		nent Time: Instant	t				
		es Provided: N/A te: <u>Huawei Pay</u>					



InstaMed is an app offering insurance claims disbursements and bill payments for providers and payers. It is accessible via mobile, tablet or desktop allows users to create digital wallets and make recurring payments to providers.

#### InstaMed



Services Provided: Insurance disbursements

Website: InstaMed



JETCO Pay is a mobile payment point-of-sale (POS) solution that allows merchants to be paid via in-store QR codes and through their websites. The service also enables person-to-person (P2P) money transfers.

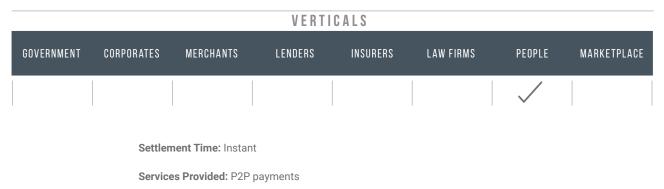
**JETCO Pay** 

			VERTI	CALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	Service	nent Time: Instant es Provided: P2P p e: <u>JETCO Pay</u>					



Jiffy is a development of technology and services provider SIA. Its solutions enable users to send money to friends in real time using mobile numbers instead of requiring senders to know recipients' account details.

Jiffy



Website: Jiffy



Kakao Pay is the FinTech division of Kakao, a South Korean digital messaging service. The mobile payment and digital wallet offering allows over-the-counter payments, peer-to-peer transactions, bill payments, web banking and more, and offers loans, financing and other products.

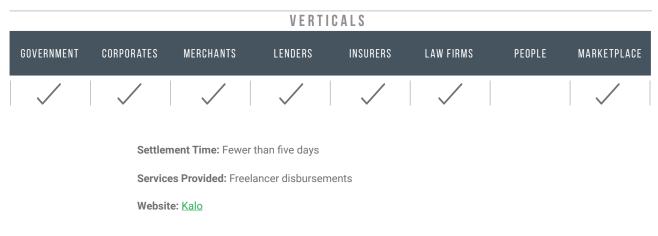
#### Kakao Pay





Kalo is a freelancer management platform allowing companies to see their freelancers' information, check availability and assign tasks. It also provides payment capabilities to disburse money to freelancers around the globe.

Kalo





Kiosco Pay is a mobile app that works with prepaid cards and transport cards, as well as Mastercard and Visa, enabling Argentine merchants to be paid electronically.

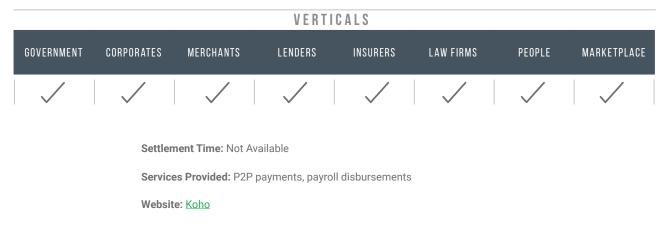
**Kiosco Pay** 

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
	1 1	·		I	I	I	1				
	Settlen	nent Time: Instant									
	Service	es Provided: Onlin	e bill payment s	olutions							
	Websit	e: <u>Kiosco Pay</u>									



Koho is a Canadian personal finance company offering a branded Visa Prepaid Card and mobile app that allows users to receive paychecks, pay bills, make ATM cash withdrawals, set savings goals and receive spending insights, among other options.

Koho





Lemonade is a property and casualty insurance company that provides its services through its iOS/Android apps and website. Claims are filed via the app and, following approval, are deposited directly into users' bank accounts.

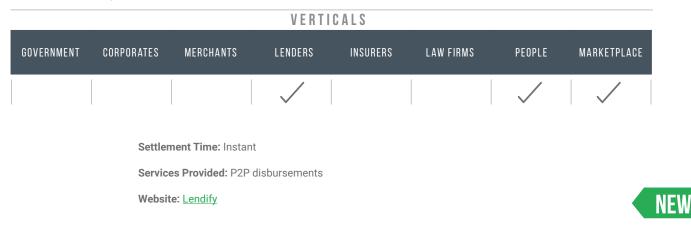
#### Lemonade

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	Settlement Time: Almost instant											
		es Provided: Insura	ance disbursem	ents								
	websit	e: <u>Lemonade</u>										



Lendify was founded in 2014 and provides P2P lending services to consumers within Sweden. It is the largest P2P lender in the country and currently uses AI and other automation to assess borrowers and match them with potential investors without traditional banks' help.

Lendify



## **Lending**Club

LendingClub is an online marketplace connecting borrowers with investors, automatically depositing loans into the borrower's bank account. It enables borrowers to apply for loans online and select offers after reviewing monthly payments and interest rate options.

LendingClub

			VER	TICALS		_	
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
			$\checkmark$				
		nent Time: Varies es Provided: Loans	<u>,</u>				
		e: LendingClub	5				



LendingPoint is a FinTech balance sheet lender enabling users to request up to \$20,000 and, once loans are approved, transfer the funds into their bank accounts the next business day.

LendingPoint

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
			$\checkmark$								
	Settlen	nent Time: One bus	siness day								
	Service	es Provided: Loan o	disbursements								

Website: LendingPoint

# LINE

LINE Pay is a payment platform controlled by LINE Corp. and is connected to a social networking app. It provides secure transactions with many credit card registration options.

#### **LINE Pay**

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
Settlement Time: Instant											
Services Provided: N/A											
	Websit	e: LINE Pay									



Loot Financial Services offers a payment disbursement service, providing users with Mastercard payment cards, a checking account, person-to-person (P2P) payment services and budgeting tools.

Loot

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
			$\checkmark$								

Settlement Time: One hour

Services Provided: Payroll disbursements, Loan disbursements, P2P payments

Website: Loot



LuluMoney is an application that supports person-to-person money transfers through mobile channels. It works with both Android and Apple phones, and helps facilitate international money transfers.

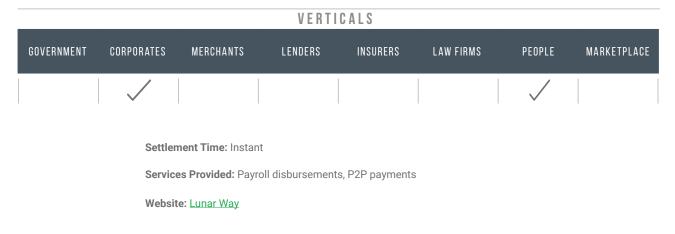
LuLu Money

	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	Settlement Time: Instant											
Services Provided: P2P payments Website: LuLu Money												



Digital bank Lunar Way enables mobile person-to-person (P2P) transfers, bill payments and bank account features.

Lunar Way





Mashreq Neo is a full-service digital-only bank offering personto-person (P2P) transfers, bill payment features and salary disbursement options.

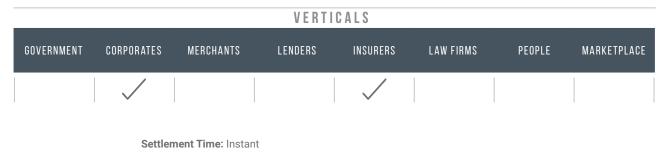
**Mashreq Neo** 





MedX offers cash advances to hospitals on behalf of both the payor and patient. The company allows providers to review accelerated claim statuses an average of 30 days in advance of the payor remittance files and payments. MexD also offers actionable reports daily, accelerating cash flow and reducing healthcare claims' administrative burden.

MedX



Services Provided: Corporate disbursements, Insurers disbursements

Website: MedX



The Mercadopago platform is the payment ally of Mercadolibre and helps merchants and other agents both pay out and receive funds. Its app was recently updated to become a payment vehicle for bills and government disbursements.

Mercadopago

			V E R T	ICALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
						$\checkmark$	
	Settlen	nent Time: Instant	t				
	Service	es Provided: P2P	payments				
	Websit	e: <u>Mercadopago</u>					

# ||ı| metal

Metal Pay is a mobile app allowing users to make person-to-person (P2P) transfers and disburses payments based on app usage.

**Metal Pay** 



Services Provided: P2P payments

Website: Metal Pay



Microsoft Pay is an enterprise app that connects shoppers and merchants, allowing them to pay for quick purchases via app, online and on sites like Facebook Messenger.

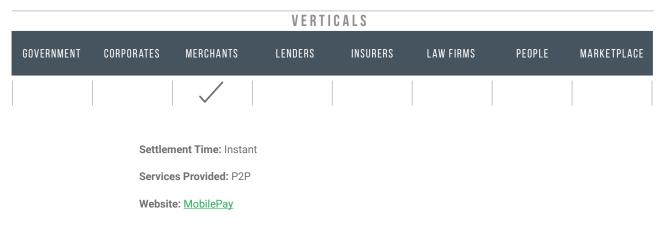
#### **Microsoft Pay**

			VERT	I C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
		$\checkmark$					
	Service	nent Time: Instan es Provided: P2P e: <u>Microsoft Pay</u>					

## **MobilePay**

MobilePay is a mobile payment app that works with various Denmark-based banks. MobilePay can be used for shopping and payment at various merchants through QR codes, and customers can pay bills and see any of their past due or unpaid payments.

#### **MobilePay**





Mogo is a FinTech company with offerings that include credit score monitoring, an app connected to a prepaid card, spend monitoring and access to personal loans.

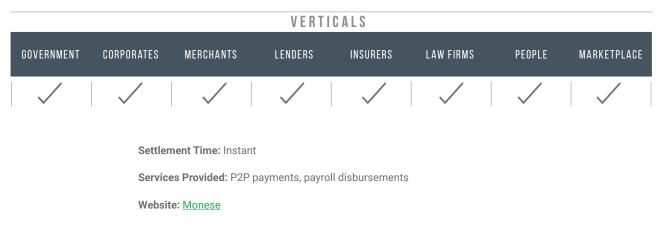
Mogo

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
			$\checkmark$								
	Settler	nent Time: Same o	lay								
	Service	es Provided: Loans	5								
	Websit	e: <u>Mogo</u>									



Monese offers mobile banking services, including an account linked to a prepaid debit card that enables U.K.-based users to receive transfers from individuals and companies. The service includes features such as budgeting, bill payment and international transfers.

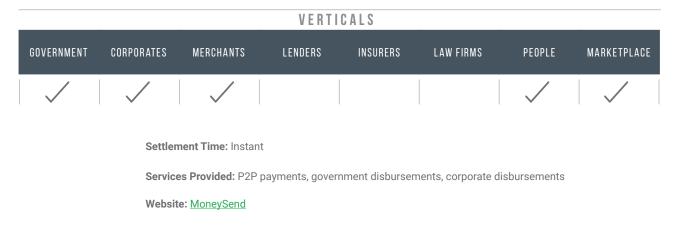
Monese

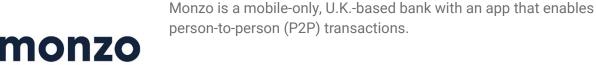




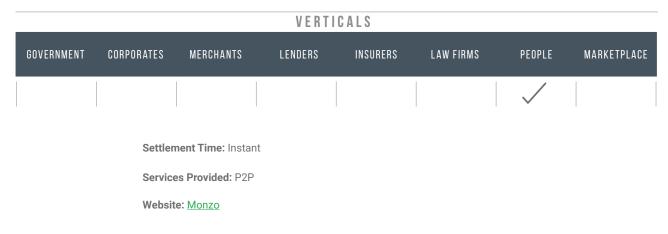
MoneySend's solutions enable consumers to quickly move funds to friends and family or their own Mastercard accounts. They can also receive disbursements from businesses and governments via the Mastercard Network.

MoneySend





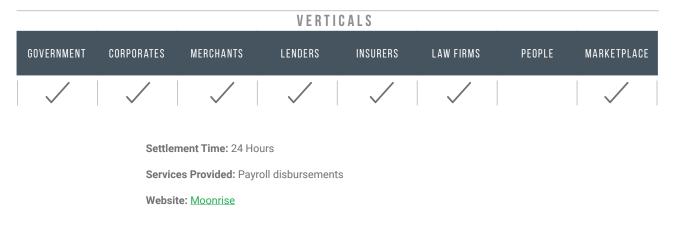
#### Monzo





Moonrise provides a platform to connect gig workers with employers seeking to fill shifts. Its solution enables workers to receive payments on associated cards within 24 hours of completing the shift.

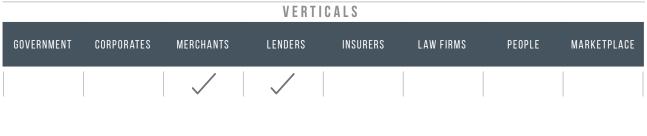
Moonrise





NCR is a global technology company specializing in the development of consumer transaction solutions. It provides products for digital banking, check and image processing, fraud prevention and transaction processing between others.

NCR



Settlement Time: One to two days

Services Provided: Check imaging, remote deposit capture

Website: NCR

# neat

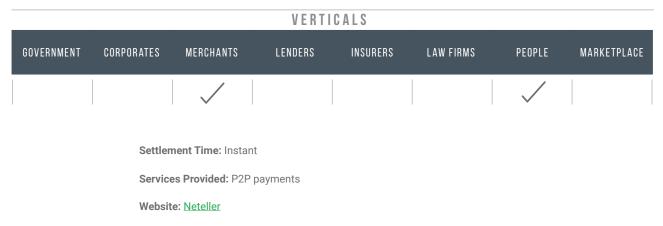
Neat is a mobile account solution for underbanked individuals and companies in Asia. It enables payments, salary disbursements and person-to-person (P2P) transactions.

Ne	eat											
	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	$\checkmark$					$\checkmark$						
	Settler	nent Time: Instant										
	Servic	es Provided: Payro	ll disbursements									
	Websit	e: <u>Neat</u>										



Neteller is an online payment app that enables bill payments and person-to-person (P2P) money transfers. It also allows merchant payments and works with Paysafe as an enabling platform.

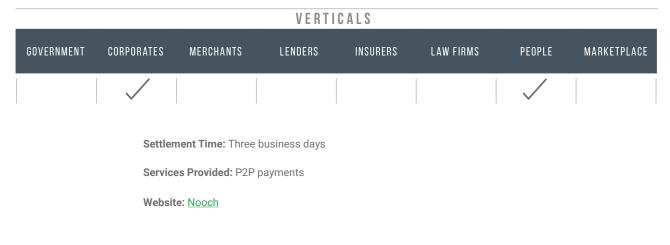
Neteller



# ncoch

Nooch is an app allowing users to make person-to-person (P2P) payments by linking to existing bank accounts to fund the app transfers. The payments can be delivered with memos or pictures attached.

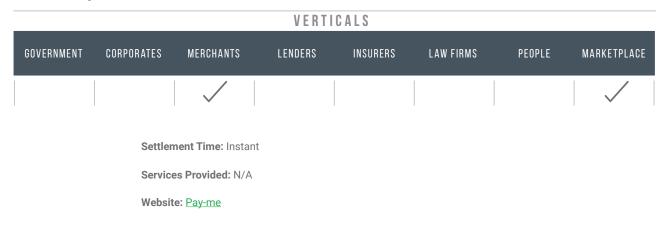
Nooch





Pay-me allows merchants to receive payments from various sources, including Visa, Mastercard, Diners Club and SafetyPay. The app also works as a digital wallet for online purchases and service payments.

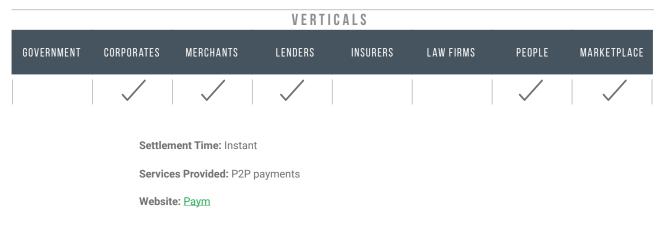
Pay-me





Paym is a person-to-person (P2P) payment app enabling payments exchanges between friends.

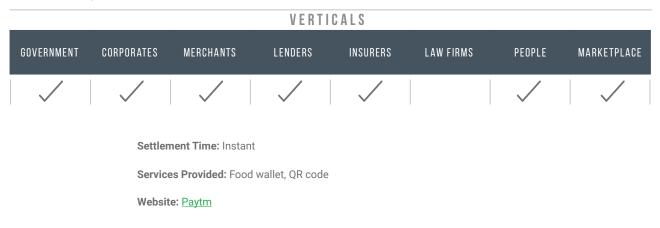
Paym





Paytm's solutions are designed to pay utility bills and issue payments from debit and credit cards.

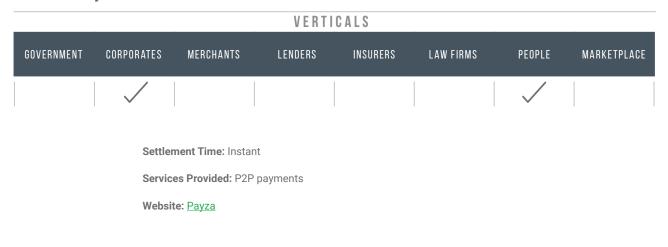
Paym





Payza is a global online payment platform specializing in eCommerce payment processing, corporate disbursements and remittances for individuals and businesses.

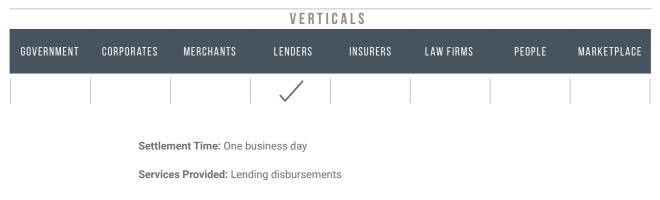
Payza



pepper

Pepper offers alternative lending services to the Australian market for home, personal, professional equipment and car loans, as well as property advisory and asset servicing solutions. The loan application process takes place entirely online and funds are disbursed into approved customers' bank accounts.

Pepper

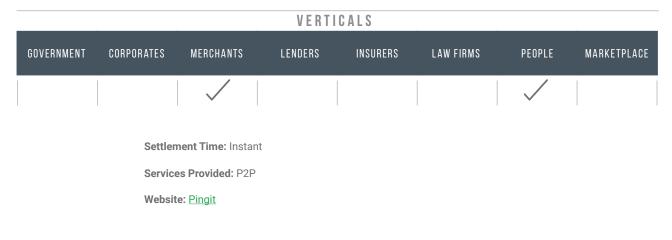


Website: Pepper



Pingit is a payment app handled by Barclays Bank UK that allows person-to-person (P2P) payments in which a mobile phone number is linked to a bank account. It also allows chatting between users and permits payments to small businesses.

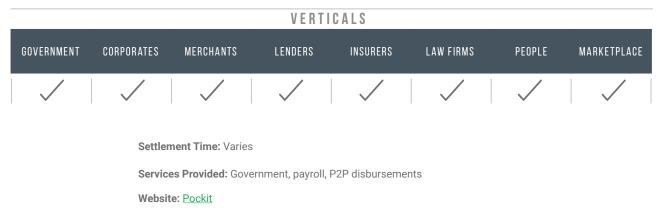
Pingit





Pockit is a personal finance solutions developer. Its digital banking account enables account holders to have their salaries or benefits paid via bank transfer or debit card. Users can also be paid in cash at PayPoints locations.

Pockit





Popmoney's solutions are designed for use with payment collections, recurring money requests and person-to-person (P2P) payment transfers.

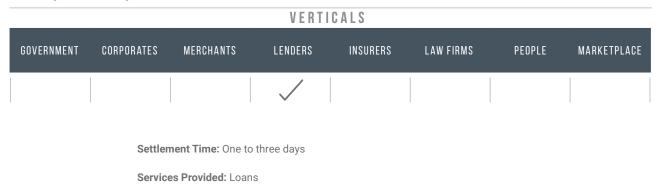
Popmoney

VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
Settlement Time: Instant											
Services Provided: P2P payments											
	Websit	e: <u>Popmoney</u>									



Prosper Marketplace is a personal finance solutions developer. The company's lending products allow borrowers to check rates, choose terms and have funds disbursed directly to their bank accounts through direct deposit.

#### **Prosper Marketplace**



Website: Prosper Marketplace



Mastercard's Qkr! solution is a mobile order-ahead and payments platform available in bars and restaurants. The company is integrating Qkr! with Oracle's point-of-sale (POS) terminals to enable payments at gas stations, vending machines, parking lots and sporting arenas.

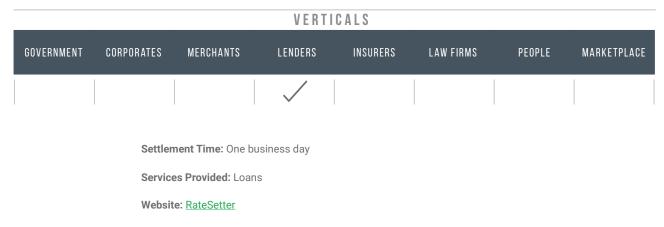
Qkr!

			V E R T	ICALS	_		
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	Settlerr	nent Time: Instant	t				
	Service	es Provided: P2P	payments				
	Website	e: <u>Qkr!</u>					



RateSetter offers a person-to-person (P2P) lending service allowing borrowers to complete the loan process online, check rates, obtain decisions and receive funds. It also enables users to apply for personal loans, including auto, self-employed and wedding loans, among others.

#### RateSetter





Rakuten Pay is Japanese eCommerce solution site Rakuten's main digital wallet. It allows members to pay for goods and services through their PCs or smartphones with their Rakuten IDs.

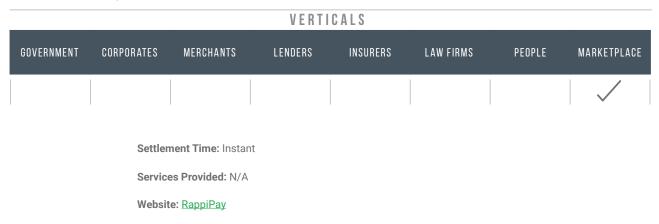
**Rakuten Pay** 

			VERTI	GALS			
GOVERNMENT COR	RPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	Settleme	ent Time: Instan	t				
	Services	Provided: N/A					
	Website:	Rakuten Pay					



RappiPay is a digital wallet solution and marketplace app from tech startup Rappi. It connects users with drivers or delivery workers for various services, including food, groceries, clothes and more.

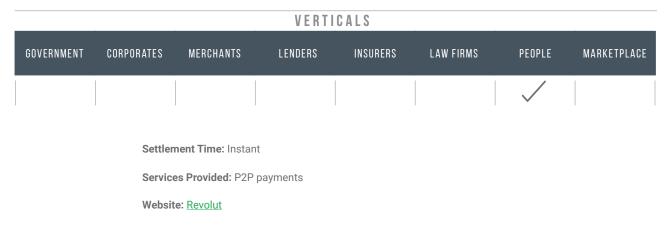
**RappiPay** 





Revolut allows users to transfer funds from their bank accounts or debit cards into its app to spend, send, receive and exchange. Users can send money to other people in 20 currencies even if recipients do not have Revolut accounts, and also offers currency exchange capabilities.

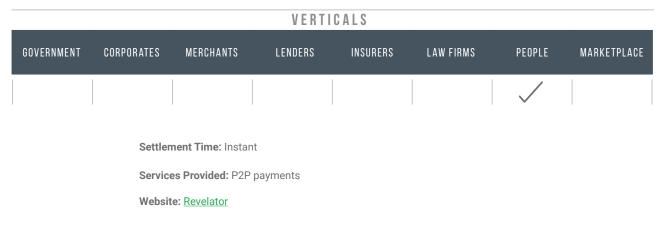
Revolut





Revelator was founded in 2013 and allows shareholders to instantly receive royalty payments through a mobile app. Shareholders are paid through a digital wallet.

**Revelator** 





RoadSync is a mobile payments platform that helps transfer funds between payment providers, vendors and truck drivers. The app helps speed payments and disbursements to drivers and enables employers to better manage cash flows.

 VERTICALS

 GOVERNMENT
 CORPORATES
 MERCHANTS
 LENDERS
 INSURERS
 LAW FIRMS
 PEOPLE
 MARKETPLACE

 Settlement Time: Instant
 Services Provided: Corporate disbursements, Payroll, Merchants disbursement
 Website: RoadSync.



Rover's app connects pet sitters or dog walkers with dog owners. The sitters are paid through the app, and a PayPal account is needed to receive payments.

**Rover** 



Services Provided: Payroll, disbursements

Website: Rover

## **#RUSH**CARD

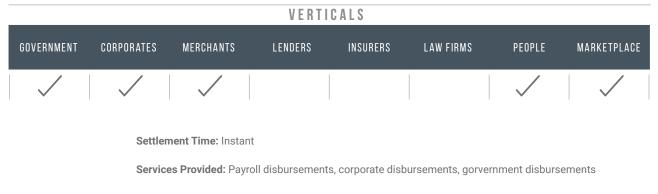
RushCard offers clients a prepaid Visa cards, enabling users to access different features like mobile access, ATM withdrawals and get their paycheck directly sent to their RushCards.

Rush	Card											
	VERTICALS											
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE					
	$\checkmark$											
	0.44											
	Settler	nent Time: Instant										
	Service	es Provided: Cash	checks, mobile a	арр								
	Websit	e: <u>RushCard</u>										



Samsung Pay is the digital wallet of South Korea-based technology provider Samsung, and accepts government disbursements and enables government fee payments.

#### **Samsung Pay**



Website: SamsungPay



Simple is a personal finance solutions developer. Its customers receive Simple Visa cards connected to FDIC-insured accounts, and they can access features such as photo check deposit, direct deposit and person-to-person (P2P) services like Square, Venmo and PayPal.

Sim	nple							
VERTICALS								
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE	
	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$		
	Settler	nent Time: Instant						
Services Provided: Employee and contractor disbursements, P2P payments, photo check deposit								
	Website: Simple							



Skype is a communications app that was recently updated to enable person-to-person (P2P) payments through the PayPal platform.

Skype

VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		

Settlement Time: Instant

Services Provided: P2P payments

Website: Skype

# **SocietyOne**

SocietyOne is a peer-to-peer lending service operating in Australia. It offers personal loans for debt consolidation, holidays and weddings, among other options, and funds can be deposited into borrowers' accounts within 72 hours of approval.

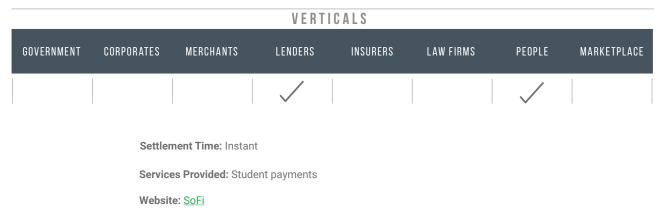
SocietyOne

VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
			$\checkmark$						
	Settlement Time: Approximately 72 hours								
	Services Provided: Loan disbursements								
	Website: SocietyOne								



Sofi provides student loans and financing at lower rates than traditional banks. Payments can be submitted through its website or mobile app.

SoFi





Square Cash allows individuals and businesses to exchange money with others regardless of whether they are Square Cash users. Payments can be sent with debit or credit cards and cashed out to banks for free.

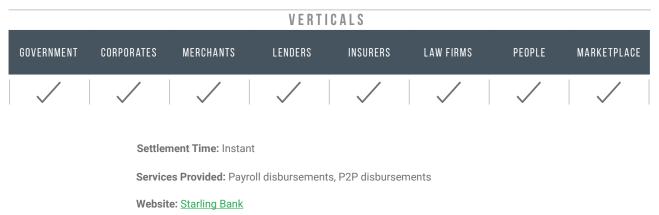
#### Square Cash

VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
Settlement Time: Instant									
Services Provided: P2P payments Website: Square Cash									



Starling Bank offers a mobile-only checking account that can be linked to a contactless Mastercard debit card, and boasts features like spending analysis and payments. It also offers a business account that allows companies to transfer money internationally in local currencies.

#### **Starling Bank**





Siwsh is a payments service based in Sweden that allows personto-person (P2P) payments and corporate business payments. The transfers are cleared through BankID and the service works mostly on a mobile platform.

 Swish

 VERTICALS

 GOVERNMENT
 CORPORATES
 MERCHANTS
 LENDERS
 INSURERS
 LAW FIRMS
 PEOPLE
 MARKETPLACE

 Image: Settlement Time: Instant
 Image: Settlement Time: Instant
 Image: Settlement Time: Instant
 Image: Settlement Time: Instant

 Services Provided: P2P
 Image: Website: Swish
 Image: Swish
 Image: Swish
 Image: Swish



Tapp is a commerce app helping low-income shoppers make online purchases without bank accounts or credit cards. It also allows them to pay for food and goods with their smartphones.

Tapp

			VERTI	I C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
		$\checkmark$					
		n <b>ent Time:</b> Instant es Provided: P2P p					

Website: Tapp



Tesco Pay can be connected to users' bank accounts or credit cards to enable payment, show points balances and display past transactions. It can also be used to make purchases up to £250 at Tesco stores and gas stations.

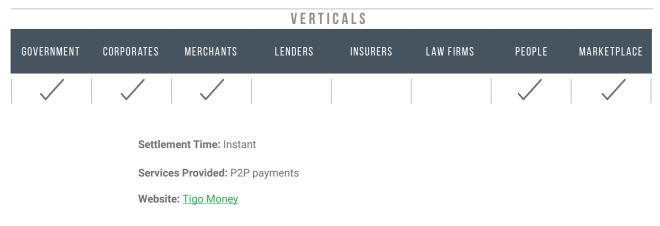
**Tesco Pay** 

			VERTI	CALS					
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
		· · ·					•		
	Settlement Time: Instant								
Services Provided: P2P payments									
	Websit	e: <u>Tesco Pay</u>							



TigoMoney is a person-to-person (P2P) payment service that can be used as a wallet to pay for services, bills and purchases on most eCommerce platforms.

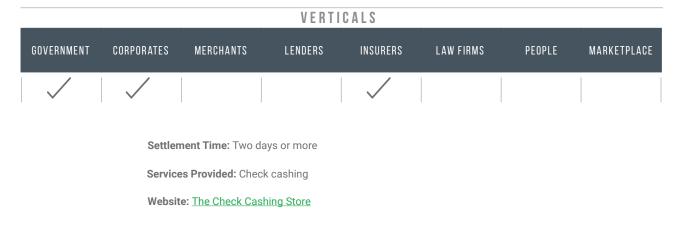
TigoMoney



#### 

The Check Cashing Store's services include cashing various checks for various purposes like payroll, government, small businesses, personal, insurance and money orders.

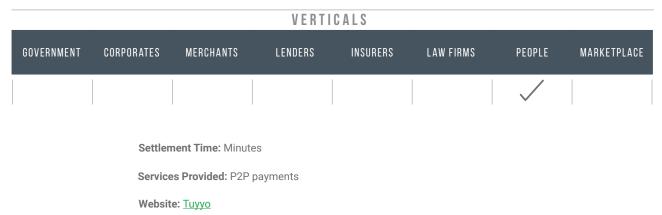
#### **The Check Cashing Store**





Tuyyo is a person-to-person (P2P) payment service provided by BBVA Transfer Services and focusing on transactions between the United States and Mexico. Sent funds can be collected at BBVA ATMs or participating cash pick-up locations, or disbursed directly into bank accounts.

Tuyyo





Uber Money is a payment and disbursements tool developed by ridesharing service and technology company Uber. The solution gives drivers access to real-time payments, allowing them to receive their earnings immediately after they complete their rides. Uber Money is also connected to drivers' Uber-branded debit and credit cards.

#### **Uber Money**

			VERTI	CALS				
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	E MARKETPLACE	
Settlement Time: Instant								
Services Provided: Disbursements								
Website: Uber Money								

			VERTI	CALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE



Vend provides users with payment options, including mobile payments, integrated payments that can be split, layaway options and a loyalty program, among others.

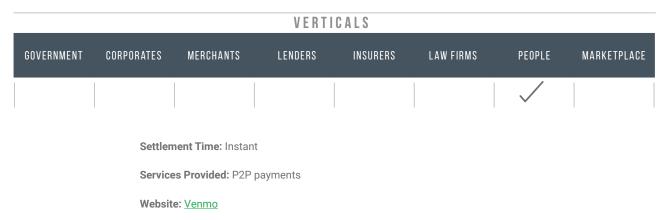
#### Vend

		VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE				
	Settlen	nent Time: Instant									
Services Provided: P2P payments											
	Website	e: <u>Vend</u>									

# venmo

Venmo is a PayPal service allowing users to send money to other users and make purchases. It focuses on the social aspect, offering an interface similar to social media platforms that enables members to share their purchases and payments.

#### Venmo





Verse is an app allowing users to register with their mobile phone numbers and link them to their bank accounts. Users can use Verse to send or receive money from others just by providing their phone number and transferring balances to their bank accounts.

Verse

VERTICALS								
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE	
Settlement Time: Instant								
Services Provided: P2P payments								
Website: Verse								



Argentina-based Vivus offers web- and mobile app-based solutions, enabling credit simulation and approval. It collects disbursements that can then be deposited into bank accounts.

Viv	/us		V E R T	I C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
			$\checkmark$				

Settlement Time: Instant

Services Provided: Lending disbursements

Website: Vivus



Vouchr is a FinTech company providing financial institutions with mobile gift giving solutions for their customers. Its products allow users to personalize their person-to-person (P2P) transactions by adding features like photos, titles or wrapping.

Vou	chr						
			VERI	ICALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	Settlen	nent Time: N/A					
	Services Provided: P2P payments						
	Websit	e: <u>Vouchr</u>					

			VERT	I C A L S			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE



Voygo, powered by NovoPayment, is an internationally available digital stored value solutions provider. It offers companies a tool for managing disbursements related to personnel, per diem and accounts payable.

Voygo





VPay was founded in 2008 and provides solutions for faster claims processing using mobile and web solutions. It is focused on the insurance and healthcare industries.

**VPay** 



Services Provided: Claims disbursements, payroll disbursements

Website: VPay



Wala is a financial platform that includes financial analysis tools, bill payments and person-to-person (P2P) payment transfers.

Wala

	VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
I	I	I - I		1	I	I	1 1			
	Settlement Time: Instant									
	Services Provided: P2P									
	Website	e: <u>Wala</u>								



Waleteros offers a smartphone app linked to a prepaid card enabling users to receive their salaries or government benefits through direct deposit, or to deposit paper checks by taking pictures of them. The app also enables users to send money and pay bills in the U.S. or abroad.

Waleteros



Services Provided: Employee and contractor disbursements, P2P payments, photo check deposit

Website: Waleteros



Walnut is a product of Thumbworks Technologies Pvt. Ltd. It allows users to track and categorize their spending, receive bill reminders, check bank balances, split or settle bills and transfer money to friends.

#### Walnut

			VERTI	CALS			
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
Settlement Time: Minutes Services Provided: P2P payments Website: Walnut							



WB21 works to develop digital banking solutions for individuals and institutional and corporate clients. Its solutions include a Visa debit card paired with currency conversion, real-time money transfer and instant fund features.

#### WB21



Settlement Time: Instant

Services Provided: Payroll disbursements, P2P disbursements

Website: WB21



WeChat Pay supports international credit and debit cards, transportation tickets, ride-hailing and retail solutions. Its offerings make it possible to pay government fees or insurance using an inapp security card.

#### WeChat Pay

VERTICAL	S							
GOVERNMENT CORPORATES MERCHANTS LENDERS IN	SURERS LAW FIRMS PEOPLE MARKETPLACE							
Settlement Time: Minutes								
Services Provided: P2P payments, corporate disbursements								
Website: WeChat Pay								



Wonolo is a platform allowing users to search for work or hire freelancers. It can be used to offer work to small and medium-sized businesses (SMBs), and workers are paid instantly via Stripe.

#### Wonolo

VERTICALS										
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE			
						$\checkmark$				

Settlement Time: Instant

Services Provided: Payroll Disbursements

Website: Wonolo



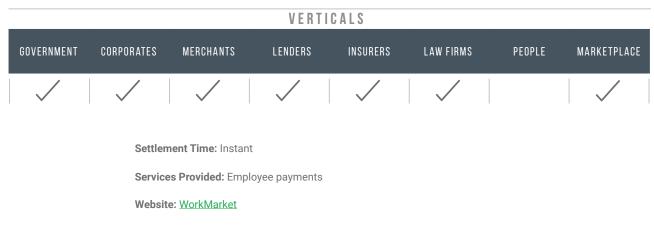
Workana is a project-funding and freelancer-seeking app allowing payments to be paid and received by all involved parties. Transfers are processed via Paypal, Payoneer Card and Payoneer Transfer.

		VERTICALS					
GOVERNMENT CO	RPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE
	Services	<b>ent Time:</b> Instant s <b>Provided:</b> Payro : <u>Workana</u>		S			

www.workmarket

WorkMarket develops cloud-based labor automation platforms. It enables businesses to create work projects and manage them, hire freelancers, pay freelancers and receive reports with real-time WorkMarket activity data.

#### WorkMarket





Wyndy is an app that allows parents and college babysitters to connect and provide services in simple and fast contexts. Payments are processed through Instant Pay and have a \$3 fee, but are received in one to three business days.

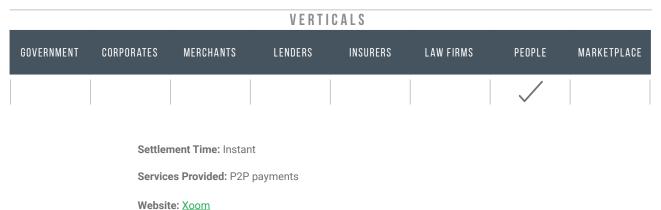
#### Wyndy

V E R T I C A L S									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
Settlement Time: One to three days									
	Services Provided: Employee payments								
Website: Wyndy									



Xoom is a digital money transfer app focused on the Latin American and Asian markets. Customers can use the app, which is connected to PayPal, for cross-border payments.

#### Xoom



# Żelle

Zelle is a payments solution operated by bank-owned Early Warning Services. It enables users to send person-to-person (P2P) payments in minutes to anyone with a U.S. bank account.

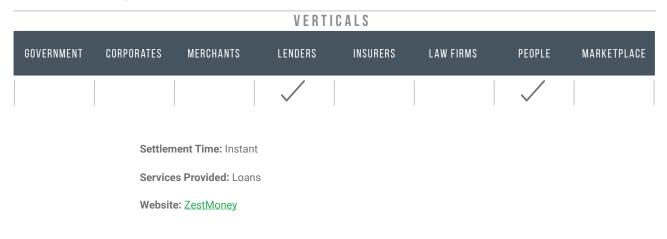
Zelle

VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
Settlement Time: Minutes Services Provided: P2P payments									
Website: Zelle									



ZestMoney is a FinTech that lends to over 300 million households in India that do not have access to traditional credit products or financial services. The company uses artificial intelligence and mobile technology to enhance its customer experience and lending products.

**ZestMoney** 





Zopa is a digital person-to-person (P2P) lending services provider. It matches people looking for loans with investors searching for high rates of return. The process of applying for and receiving the money is entirely digital.

Zo	ра								
VERTICALS									
GOVERNMENT	CORPORATES	MERCHANTS	LENDERS	INSURERS	LAW FIRMS	PEOPLE	MARKETPLACE		
	Settlement Time: One to three days								
Services Provided: Loans									
Website: Zopa									

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#### Feedback

If you would like your company to be considered for inclusion in the Tracker's provider directory or wish to have an existing listing reconsidered for an update, please head over to our profile submission/update page.



Ingo Money is the instant money company. Founded in 2001 with a mission to digitize the paper check, its industry-first disbursements marketplace enables businesses and banks to disburse instant, safe-to-spend electronic funds from any source to an account that a consumer or business chooses, with network reach to more than 4 billion debit, prepaid, credit, private label credit and mobile wallet accounts. This transformation of traditional payments helps businesses reduce cost and delays while dramatically improving the consumer experience by shifting choice to the recipient of a payment.

Ingo Money has funded over \$20 billion in transactions across all of its use cases since launch and completed the first push payment transaction in the United States in 2012. Headquartered in Alpharetta, Georgia, Ingo employs 250 professionals and serves some of the largest brands in North America.

### PYMNTS.com

<u>PYMNTS.com</u> is where the best minds and the best content meet on the web to learn about "What's Next" in payments and commerce. Our interactive platform is reinventing the way in which companies in payments share relevant information about the initiatives that shape the future of this dynamic sector and make news. Our data and analytics team includes economists, data scientists and industry analysts who work with companies to measure and quantify the innovation that is at the cutting edge of this new world.

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